# INTRODUCING ELECTRONIC DEALER RENEWALS 2024

#### WHAT IS THE PROJECT ABOUT?

The Electronic Dealer Renewal Project is an initiative of the SCDMV, Office of Inspector General: Dealer License & Audit Unit designed to streamline the dealer license renewal process, enhance the customer's experience, minimize current challenges and save you time!

#### **ARE YOU CONCERNED ABOUT...**

- O Not understanding how the process works?
  - Multiple training & testing sessions are available
- O Difficulties renewing online?
  - The online renewal process reduces the number of steps required and increases efficiency
- Receiving assistance in a timely manner?
  - Trained staff will be ready to assist you
- O Not receiving your decals and/or plates and license in time?
  - You will be able to renew your license 90 days in advance of your expiration date

#### **BENEFITS OF GOING ELECTRONIC?**

- No waiting, renew at any time
- E-checklist of items needed to renew
- Cost and productivity savings
- Less paperwork to produce
- E-verification of insurance and background report
- Increased efficiency

CONVENIENT

**USER** 

**FRIENDLY** 

TIME

SAVER

1/19 Training Material Dispersed to all dealers

2024

Feb. - Oct. Testing of System (for dealers not renewing in real-time)

2/21,28, 3/6,13 Virtual Training Sessions 1-4 (Pilot Program Participants)

3/20 - 6/11 Pilot Go Live (35 dealers) 3/20,27, 4/3 Virtual Training Sessions 5-7

4/10,17,24, 5/1 Virtual Training Sessions 8-11

Virtual Training Sessions 12-13 6/11 Last Day all SCDMV branch

5/8.15

offices accept renewal

applications

6/12 All renewal applications must be mailed to HQ (if choose not

to renew online)

6/12 - 10/14 **Full Rollout Go Live** (Mail In + Online)

10/15 **Transition to Online Only** 

**SIMPLE** 

## TRY OUT THE SYSTEM!

Interested in receiving training and testing the new system before the official launch?

### SIGN UP TODAY! **DEADLINE: 12/13/2023**

To sign up, go on the "Renewing a Dealer License" webpage. Click link above or go to: www.scdmvonline.com > hover cursor over "Business Customers" tab > select "Renewing a Dealer License"