

**JUSTIFICATION FOR  
SOLE SOURCE PROCUREMENT**

Agency: South Carolina Department of Motor Vehicles

Sole Source Vendor: I3 Verticals

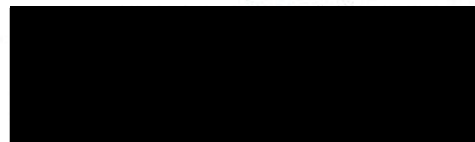
Based upon the following determination, Agency proposes to acquire the supplies, construction, information technology, and/or services described herein from the Vendor named above per S.C. Code Ann. §11-35-1560 and S.C. Regulation 19-445.2105, Sole Source Procurement.

Description of the Agency need that this procurement meets: Maintenance/Upgrade of Celtic applications

Description of market research Agency performed to determine the availability of products or services that would meet the Agency's needs: Market research and external sources, including web searches, reveal that Celtic Systems operates independently without any affiliations with external vendors. Celtic Systems provides a full suite of resources, including an in-house IT team responsible for code modifications, system enhancements, and troubleshooting technical issues, ensuring that all technical needs are addressed promptly and efficiently. Additionally, they have a specialized research team assigned specifically to South Carolina, focusing on jurisdictional updates and inquiries to ensure compliance with local regulations and requirements. This dedicated approach helps them provide tailored solutions that meet the specific needs of the South Carolina Department of Motor Vehicles (SCDMV). The IT team at Celtic Systems is equipped with the expertise to handle a wide range of technical challenges, implementing new features, optimizing existing systems, and resolving any technical issues that may arise. Their research team actively monitors changes in regulations and industry standards, ensuring that Celtic Systems' solutions are always compliant with the latest requirements. This proactive approach helps prevent potential compliance issues and keeps the SCDMV's operations running smoothly. Celtic Systems is also committed to providing excellent customer support, with teams available to assist with any questions or concerns, enhancing the overall user experience and building strong client relationships.

Description of supplies, construction, information technology, and/or services Vendor will provide under the contract: 1. System enhancement to allow overrides for users based on their roles. 2. System enhancement to separate the transfer okate fee and add the new CL code. 3. System enhancement to remove the hard stop for internal and external users to complete on time IFTA tax returns. 4. System enhancement to begin I3 verticals integration with ITI to provide a more accurate plate issuance process, allowing capability for centralized issuance for Branch Operations.

Detailed explanation why no other vendor's supplies, construction, information technology, and/or services will meet the needs of the Agency: Celtic Systems owns the product integrated with the SCDMV Phoenix application, which is used by the SCDMV to process customer applications for title and registration under the International Registration Plan. To ensure seamless operation, data maintenance, transfer, and readability between both applications, Celtic Systems provides IT support tailored to the specific requirements of the DMV Phoenix system, enabling both programs to function simultaneously and efficiently.



Authorized Signature  
Printed Name: Robert Bailes  
Title: Chief of Staff, SCDMV  
Date: 2/24/2025

**Notes:**

**Authorized signature is the agency head unless the agency head has delegated that authority. Delegation of authority must be submitted to the Materials Management Officer in writing.**

**The Agency must obtain a Drug-free Workplace certification from the Vendor if the sole source procurement is \$50,000 or greater.**