## DEALER TRANSACTIONS THAT CAN BE PROCESSED IN A BRANCH OFFICE:

- Housed address
- Duplicate titles
- Title corrections
  - o Email approval
- Clearing a Suspense title
  - Suspense Codes (transactions that can't be cleared after dealer has contacted Service Provider and Service Provider has contacted DMV, branch office will be notified by email of the transaction that is needing to be processed)
  - o TLN Suspense
- Government Vehicle/Fleet
  - Title must be processed through EVR
  - Plate request, processed in branch office or by mail
- Courtesy Delivery
- Court Order/Magistrate Bill of Sale
- Changing to a Salvage Rebuilt Brand
- Brands from an OOS title to SC Title
- MCO to Used Car for Dealer Loaner Vehicles
- Dealer titling in dealer name
- Trust
- Lien Release Notice from Lender
- LSV (temporary issue- electric fee is not being calculated)
- Transactions collecting sales tax not IMF
  - Trailers (personal use-sales tax/business use-IMF)
  - ATV/off road vehicles
- MCO Backout
  - MCO has been backed out due to an error and the EVR system will not allow the dealer to transmit for the correct/new customer
- Lease buyouts
- TI Body Style error
- Multi-Stage Vehicles
- Renew and transfer plate
  - o Title must be processed through EVR
- 2025 Year Model vehicles
- IFTA/IRP Customers
- CVR Lienholder buyouts

