

<b>AGENCY NAME:</b>	Department of Motor Vehicles		
<b>AGENCY CODE:</b>	R400	<b>SECTION:</b>	082

**2022  
Accountability Report**

**SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2022 Strategic Plan Results
  - FY2023 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<b>SIGNATURE ON FILE</b>	<b>Signature Received:</b> 9/14/2022 10:31
	Kevin A. Shwedo	

<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>  <i>(TYPE/PRINT NAME):</i>	<b>N/A</b>

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**AGENCY'S DISCUSSION AND ANALYSIS**

The Department of Motor Vehicles (DMV) continues to welcome South Carolinians as the front door to the Palmetto State, frequently being the first state agency residents interact with in their lifetime. Serving five-year-old residents and up, this agency serves nearly every one of the state's 5.02 million people at least once, face-to-face, in his or her lifetime.

In Fiscal Year 2022 (FY22, July 1, 2021 through June 30, 2022), this mantra was no different at the agency's 66 branch offices strategically located throughout South Carolina and its headquarters office outside of Columbia in Blythewood. Units in Blythewood process mail-in and online transactions for many of the same citizens and even more business customers, while the branches process transactions for customers face-to-face, some of which offer specialized services:

- 22 offices provide services for international customers
- Nine offices, in strategic locations, offer skills tests for commercial driver's licenses (CDL); the CDL knowledge test is offered in all offices
- Seven offices are considered "Dealer Central" branches where work from dealerships is processed within three business days; all branches accept dealer work over-the-counter and process it within five business days
- Eight offices process International Fuel Tax Agreement (IFTA) and International Registration Plan (IRP) transactions for large commercial motor carriers

The DMV maintains mobile capabilities through its Community Area Response and Emergency Services (CARES) vehicle and two Self-contained Hazardous Area Response Kits (SHARKs). Additionally, the agency has baby-SHARKs that can provide two mobile workstations to accept and process some transactions for customers. These mobile capabilities are used following natural disasters, during branch office renovations, or to augment branch office services when customer count is high. Most recently, the agency's mobile units are on display through its REAL ID roadshow. While not occurring in FY22, the agency looks forward to reporting on the success of this statewide campaign in next year's Accountability Report. In FY23, the agency is deploying its mobile capabilities at least once to each county to provide REAL IDs ahead of the May 3, 2023, enforcement date to ensure more South Carolinians are able to board domestic commercial flights, enter secure federal facilities, or visit military installations with their state-issued driver's license or identification card.

More than 2,228,054 REAL IDs have been issued in South Carolina since February 2018. As of this narrative, that accounts for 49.50% of total cards statewide. An additional 1,019,188 residents have elected to receive standard cards that say "Not For Federal Identification," and 1,254,304 residents have cards the agency considers "legacy cards" meaning they have taken no action on their card since February 2018. These 2,273,492 legacy or standard card holders will be unable to board a domestic commercial flight, enter a secure federal building, or visit a military installation unless they have a federally approved identification such as a valid US Passport or military ID to show at security checkpoints in May 2023.

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In FY22, the General Assembly passed and the Governor signed Act No. 148, one of the agency’s priority pieces of legislation in 2022, which introduced a new way for residents to obtain REAL IDs or standard cards through a “preferred name” process. Bringing and validating identity documents containing legal names to DMV branches to obtain REAL IDs, primarily, was challenging for constituents who, in a pre-9/11 world, had names such as “Elizabeth” on their birth certificates but every other document, to include government-issued documents, contained the name “Betty,” for example. Act No. 148 introduced a way for these residents to more easily obtain state-issued cards with the name they have “always” had. By requiring these customers to bring their government-issued birth certificate, three additional documents showing they have held their preferred name for at least 15 years, and the Social Security Administration must have the same preferred name linked to their given social security number, residents can avoid having to obtain court orders to process name changes of this sort solely for DMV purposes. The efficiency gained through the passage of Act No. 148 impacts the court system as well as the DMV. No longer is the DMV’s only course of action turning customers away for them to navigate the name change process in Chapter 49 of Title 15.

Meanwhile, the DMV looks to modernize its card issuance model in the coming years in order to issue the most secure cards on the market while providing increased identity verification of residents attempting to obtain them. Currently, this DMV is one of only ten in the country that continues to issue cards in person, over-the-counter. Forty states utilize the central issuance model where residents bring requisite identity documents to the DMV in person and leave with a temporary paper card in hand. While residents wait for their hard card in the mail, the DMV performs verifications on the identity documents submitted in-person and other checks, such as through Problem Driver Points System to ensure that people attempting to obtain South Carolina cards do not owe outstanding fees or fines to other states per the driver’s license compact in Chapter 25 of Title 56. Not only does this issuance model allow for more proper vetting of applicants, but it allows the DMV to utilize a third party to create and issue cards that are solid-body and laser-engraved. This card type is far more tamper-proof and counterfeit-resistant than the State’s current card technology.

Simultaneously, the agency explores the implementation of mobile identities via an enterprise-wide study committee created by proviso 82.13 in the FY23 General Appropriations Act. The DMV looks forward to articulating the outcomes of the study committee in the FY23 Accountability Report but felt it was prudent to mention its current existence as the DMV looks to modernize in the coming years. The Department of Homeland Security has already taken steps at the federal level to ensure REAL IDs on mobile devices, that meet industry-wide standards, are accepted at Transportation Security Administration checkpoints nationwide. A handful of states are issuing this type of card now, with even more in the exploratory or early implementation stage like South Carolina.

Transitioning to the outcomes of the FY22 Strategic Plan as outlined in this year’s Accountability Report, the DMV recognizes huge opportunities in some of these measures that speak to meeting South Carolinians where they are versus requiring them to come to the DMV in person. As evidenced by increases in the number of transactions completed at branches and decreases in the number of transactions completed online, the agency looks to partner with the General Assembly to address ways the laws of this State can speak to more flexible customer service delivery methods. Whether that is DMV kiosks at grocery stores or other retailers so customers can complete transactions there versus

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making an additional stop at DMV branches or amending barriers to completing transactions online, such as the October 1, 2020, requirement that vision is screened at every renewal (there was no vision screening requirement from 2017 through September 30, 2020), the DMV desires a future where more customers can complete their work with the agency in the palm of their hand versus face-to-face.

Fewer South Carolina dealers completed work at branches in FY22, however, which could speak to the continued adoption of electronic vehicle registration (EVR) in the State – a program the DMV is interested in seeing every state-licensed dealer participate in in the future. By mandating that every dealership participates in EVR, not only are traceable temporary license plates issued at the point of sale, but there becomes no reason for a South Carolina dealer to visit the DMV in person. Mandatory EVR is a step towards mandatory electronic registration and titling (ERT). A current agency vision is to not require in-state dealerships to submit any hard copies, to include a certificate of title itself, to the agency. While this is a future state that requires collaboration from industry partners as well, the agency anticipates an increase to the speed of commerce should this vision become realized. The agency continues to partner and communicate with both the South Carolina Automobile Dealers Association and Carolina Independent Automobile Dealers Association to modernize the entire pipeline of buying and selling vehicles in the State.

The DMV continues to encourage counties to participate in the County Issuance of Decals and Registrations 2 (CIDRs2) program as another way to negate the need for visits to DMV branches in the State. While the agency did not meet its FY22 target to onboard additional counties to the program, there was legislation in 2022 mandating participation by all counties, of which the Association of Counties supported. There are currently 11 counties that do not participate in the program authorized in Chapter 2 of Title 56. However, the agency is currently working through the contracting requirements with Greenville County and is in the initial stages of communication with Georgetown County to onboard to CIDRs2. As of the end of the fiscal year, there were 495,253 vehicles, motorcycles, trucks, or trailers registered in Greenville and 67,604 registered in Georgetown. If Greenville and Georgetown, as well as the other nine remaining counties, participated in CIDRs2 and issued DMV license plate decals and registration cards at county offices, the DMV anticipates even fewer people visiting DMV branches to receive those products since they could receive them directly from their county office. The agency looks forward to seeing mandatory CIDRs2 participation become a reality in the coming years.

Third party testers (TPT) across the State continue to augment DMV skills tests of all license types. There were more than 10,000 additional TPT skills tests administered in FY22 compared to FY21. These are 10,000 people who were able to save time by taking their skills test with a TPT then bring the results to a DMV to have their license printed versus wait for a skills test appointment with a DMV examiner. In FY23, the agency is revamping its commercial driver’s license (CDL) TPT standards and agreement with the goal of growing compliance to federal regulations and other industry practices while ensuring the CDL TPTs who are in the program are continuing to add value to the CDL process in South Carolina. The agency is currently partnering with the South Carolina Trucking Association to see these changes come to fruition. This initiative, along with other FY23 initiatives aimed at supporting

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and streamlining the commercial motor vehicle industry will position the State to focus on and more comprehensively serve this constituent type.

For example, the agency was funded to create a Motor Carrier Services directorate in FY23’s General Appropriations Act. This new directorate – the eighth in the agency – will work over the next two fiscal years to consolidate motor carrier and CDL functions in the DMV to provide exceptional customer service to this community. As this DMV is one of the only in the country that provides, broadly, driver, vehicle, and motor carrier services, this new directorate is poised to be one of the first in the nation that integrates needs of this specific population under one authority. The directorate is establishing procedures and hiring staff, and the agency looks forward to reporting on its successes in the coming years.

The agency’s Information Security Office (ISO) experienced success in FY22 by having zero critical external vulnerabilities discovered during penetration tests of the agency’s network. The protection and governance of the personally identifiable (PII) information this agency is charged with maintaining remains the highest priority of the DMV. Employees now receive quarterly information security training focused on current and emerging cyber threats. Additionally, the agency’s ISO regularly conducts phishing campaigns to ensure the DMV’s workforce is poised to quickly identify potential bad actors attempting to intrude on PII.

With more than 1300 authorized FTEs, the employees of the DMV constantly model the agency’s values – Competent, Committed, and Courteous – to the people and business of this State, as well as nationwide. In recognition of their value, the General Assembly graciously appropriated the agency a recurring \$5 million in FY22 and another recurring \$4.1 million in FY23 to establish and implement an equitable compensation plan. As seen in the results of this year’s Accountability Report, the work that was completed in FY22 to allocate the \$5 million, and the continued work this fiscal year to allocate the \$4.1 million, has still highlighted opportunities to more equitably compensate and recognize the work that these employees provide to nearly every resident in this State every day.

In FY22, the agency targeted 90 percent of the \$5 million at pay bands six and below, yet still struggled with high turnover as demonstrated by the 41 percent turnover rate articulated in the data submission. Accountability Report readers will also notice the 64% of DMV positions that are paid below the state average and the 65% of DMV employees with at least five years of agency experience paid below the state average. The DMV feels it is prudent to explain why these numbers are so far from the agency’s FY22 targets of 25% and 0%, respectively.

In regards to measure 4.2.1, “Percent of DMV positions that are paid below the state average,” in FY21, the agency’s base of 63 percent and target of 25 percent was calculated based upon the average of the state pay band without regard to the state classification of the employee. Anticipating help from the General Assembly, the agency boldly targeted a nearly 40 percent reduction in this number without fully working through the nuances of how to spend the appropriated money at the time, simply because it was not yet appropriated. As Accountability Report readers may be aware, there are ten pay bands in the State that have \$14,759 to \$80,180 range from the minimum to the maximum. Moving forward, the agency is going to calculate this measure based on the classification average versus the

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pay band average, and this is how the “actual” in 4.2.1 is calculated. Additionally, many DMV employees were reclassified upwards in FY22, meaning the pay bands they were in changed thus putting employees as some of the lowest paid in existing pay bands. Because of these reclassifications, this measure is additionally impacted. If there are ten DMV employees now in pay band six who were in pay band five, yet are the lowest paid in pay band six, those employees are going to be even farther from the average of the pay band than state employees who have been in that pay band for a longer time. In FY23’s Strategic Plan, readers will notice that the agency’s target for this measure is 50 percent. Success in this measure would be a number even less than that come this time next year.

Similarly, readers may notice the large discrepancy in measure 4.2.2, “Percent of DMV employees with at least five years of agency experience paid below the state average.” Some of the same explanation above can be applied to this measure. In FY22, there were a large number of DMV employees reclassified to correct prior issues with inequitable classification and compensation compared to counterparts at other state agencies. In the future, as seen in FY23’s strategic planning, the DMV will be able to more accurately show this measure by comparing classification averages versus band averages.

Despite compensation and classification challenges, the agency continues to support and encourage its workforce to recognize peers through its robust awards program. The employees of the DMV submitted 204 nominations for their colleagues and coworkers in FY22 to recognize their service to the people of this State and one another. The 204 nominations resulted in 153 staff members to include 13 volunteers, 65 employees, and 26 managers being honored. Additionally, the agency awarded three Exemplary Awards, five Distinguished Service Awards, eight Meritorious Awards, 16 Commendable Service Awards, 12 Achievement Awards, eight Director’s Coins of Excellence, and numerous Certificates of Appreciation to deserving employees. The selfless men and women of the agency celebrate one another’s accomplishments and successes with regularity, and the agency will continue to support this type of recognition for years to come.

### **Risk and Mitigation Strategies**

As mentioned above, the protection of the vast amounts of personally identifiable information the DMV is charged with protecting and maintaining continues to be the most important task this agency undertakes. Exceptional customer service, modernized service delivery methods, and a strong workforce, while incredibly important and valuable to this agency and the State, the security of DMV data is paramount to this agency’s success. Spoken to in Goal #3 of the Accountability Report, the agency continues to measure the strength of its network security with penetration tests and phishing attempts, as well as with employees to ensure the frontline of defense starts with the people of the DMV.

The agency would be remiss if it did not mention the need for a statewide umbrella cyber insurance policy to cover not only the DMV, but every agency, in the event of a breach in network security. The DMV is currently exploring the potential of a standalone cyber insurance policy for this agency, of which the General Assembly has been receptive to in the past, but the agency recognizes it is only one of many agencies that hold PII of the State’s residents. The DMV urges the General Assembly to

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consider partnering with the Department of Administration to fund an enterprise-wide cyber insurance policy versus piecemealing cyber protections, generally, after an intrusion has already occurred.

While the agency’s network security posture and system on which it is build is strong, the agency is actively exploring a system modernization effort that may require General Assembly intervention in the near future. While the agency is attempting to find solutions that would fund a new driver and vehicle records system without a noticeable impact to the public, the reality is that the costs for new systems continue to increase and the cost of goods and services, as a whole, continue to increase. The agency is planning to do a comprehensive financial outlook and review to determine the best way to fund a system modernization effort in the next five fiscal years, which may result in a conversation with lawmakers about increasing the cost of items the DMV produces in order for the agency to pay for technological upgrades. The agency’s current Phoenix system is built on COBOL programming and has endured, conservatively, more than 11,000 modifications since its introduction more than 20 years ago. The system is not agile enough to implement law changes in, typically, less than six months, and the agency recognizes the burden this puts on lawmakers and residents when there is a need to quickly enact change.

Finally, the General Assembly should consider the burden duplicate information to many state agencies puts on South Carolinians and the trickle-down impact experienced by households when state agencies contain multiple, yet differing, records on the same individual. For example, the DMV may have a record for a person, the Department of Revenue may as well, the Department of Social Services may have a record, and the State Election Commission may have one too. These four agencies (solely for the sake of example) have systems that do not talk to one another, outside of potential data sharing in the form of Excel files, meaning there can be inconsistent information between these agencies on the same South Carolinian. As mentioned at the start of this narrative, the DMV is most frequently the first agency people interact with in their lifetime as native South Carolinians and when this State welcomes new residents from other parts of the country. There are other states in the country where the DMV is the primary and only record keeper for the people of that state and every other agency relies on DMV information as the system of record to populate every other agency’s database. The General Assembly should consider the efficiencies gained by adopting this model in South Carolina. Not only would it mean fewer entry points for potential cyber attackers, but it would mean consistent information for residents statewide, turning the current DMV-centric idea of one person, one license, one record to a South Carolina-wide goal of one South Carolinian, one record.

The DMV stands ready to be at the forefront of these transformational initiatives and ideas for the State of South Carolina and looks forward to partnering with the General Assembly to see them come to fruition.

AGENCY NAME:

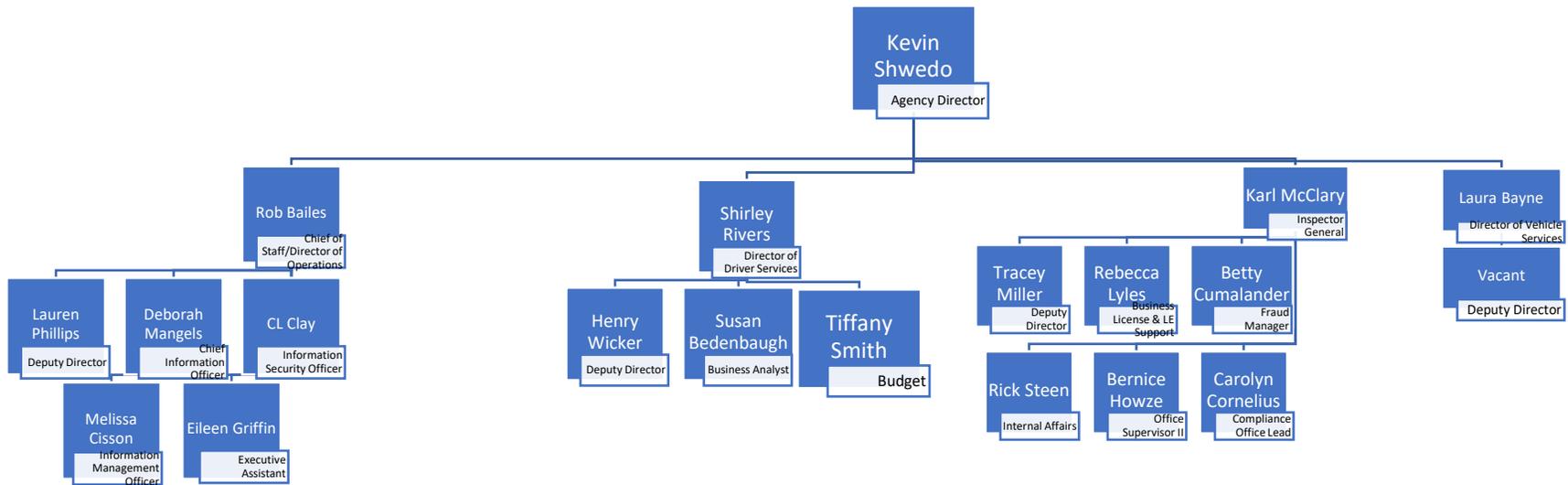
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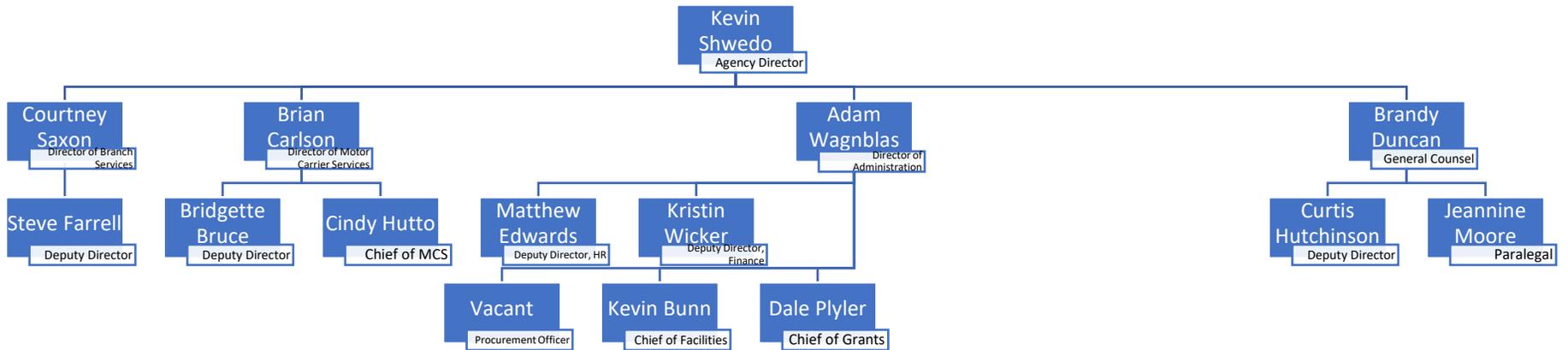
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# FY2022

## Reorganization and Compliance

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

#### Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lauren	Phillips	Deputy Director	Lauren.Phillips@scdmv.net	803-896-5527

#### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Patricia	Bourbeau	Chief of Organizational Planning and Alignment	Patricia.Bourbeau@scdmv.net	803-896-2643

#### Agency Mission

**Adopted in:**

**2011**

The South Carolina Department of Motor Vehicles (SCDMV) administers the states motor vehicle licensing and titling laws by maintaining strict controls to deliver secure and valid identification, licenses, and property records, while accurately accounting for the receipt and timely distribution of all revenue collected in order to best serve our citizens.

#### Agency Vision

**Adopted in:**

**2011**

The SCDMV is a model state agency delivering exceptional customer service and promoting effective and efficient business processes, professional employees, innovative technology, and strategic partnerships.

#### Recommendations for reorganization requiring legislative change:

None

#### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

Creation of MCS Directorate as of July 1, 2022

#### Significant events related to the agency that occurred in FY2022

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
n/a				

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).

Yes

Reason agency is out of compliance: (if applicable)

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

Does the law allow the agency to promulgate regulations?

Yes

Law number(s) which gives the agency the authority to promulgate regulations:

56-23-100

Has the agency promulgated any regulations?

Yes

Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

(End of Reorganization and Compliance Section)

# FY2022

## Strategic Plan Results

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

**Goal 1** Deliver an excellent customer service experience while upholding the existing laws that govern agency operations

**Goal 2** Modernize customer service delivery methods

**Goal 3** Minimize the risk of fraud and breaches

**Goal 4** Invest in employees through development and recognition opportunities

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Ensure the average initial wait time for a customer stays below 20 minutes per business day</b>														
<b>State Objective: Government and Citizens</b>														
1.1.1	Statewide branch office average initial wait time	11	20	9	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Wait time reports; Q- Flow in Minutes	Q Flow reports	SCDMV Branch Services	Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit	Citizens and businesses	1000.102000.000	
1.1.2	Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day.	65%	100%	69%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	number of calls with initial wait time of less than 15 minutes / total number of calls answered	System Daily Reports	SCDMV Contact Center	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1001.300000.000	
1.1.3	Initial wait time for a phone call to the SCDMV Contact Center in minutes.	13	15	16	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Average speed of answering phone in minutes	System Daily Reports	SCDMV Contact Center	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1001.300000.000	
<b>1.2 Ensure revenues collected are distributed in order to provide financial support to outside organizations</b>														
<b>State Objective: Government and Citizens</b>														
1.2.1	Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency	41	30	36	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Total organizations which received revenues on a monthly basis	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	SCDMV Finance Dept.	Private entities can better plan financially	Private entities that receive money from the agency	0100.000000.000	
1.2.2	Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency	19	17	14	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Total organizations which received revenues on a monthly basis	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	SCDMV Finance Dept.	Public entities can better plan financially	Public entities that receive money from the agency	0100.000000.000	
1.2.3	Total amount of Fees and Fines revenue distributed	780,398,228.99	803,810,175.00	763,583,151.32	Dollar Amount	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total amount of revenue distributed	Monthly distributions processed in General Accounting	SCDMV Finance Dept.	State of SC can see how much revenue the agency distributes to other entities	State of SC	0100.000000.000	Please note this measure is one the agency has no control over. It is simply the calculation of revenue the agency distributed in the applicable fiscal year.
<b>1.3 Reduce backlogs to ensure a five-business-day turnaround standard</b>														
<b>State Objective: Government and Citizens</b>														
1.3.1	Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) transactions dropped off at branch offices	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	End of Day report; packets of work measured in days, from drop off to completion	End of Day Phoenix report	SCDMV Branch Services	Dealers will know their paperwork will get turned around in five business days	Dealerships	1000.102000.000	
1.3.2	Success rate for Titles and Registration work received at SCDMV Headquarters - Processing time before being sent to batch	92%	100%	99%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Weekly reports, measured against date	Weekly reports, mail accountability	SCDMV Titles and Registration Unit	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.300000.000	
1.3.3	Success rate for Driver Services work received at SCDMV Headquarters	100%	100%	96%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Comparison or report of when mail is received versus the report when the conviction is posted to a record	Weekly Phoenix reports	SCDMV Driver Services Dept.	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.200000.000	
1.3.4	Success rate for Alternative Media work received at SCDMV Headquarters	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Measures the number of transactions processed by day from the date received	Monthly Transaction Report	SCDMV Alternative Media Unit	Customers know their mail-in work and online requests are being processed in a timely manner	Citizens and businesses	1001.300000.000	
<b>2.1 Increase amount of services available online</b>														
<b>State Objective: Government and Citizens</b>														

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Number of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) transactions completed at branches	590,591.00	66,305.00	62,776.00	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	SQL from Phoenix running county for dealer transactions in branches	End of Day Phoenix report	SCDMV IT/Phoenix/SQL	Move dealer work to EVR versus in person, educate public on how many transactions are being done in person that could be done online by dealers	Citizens and businesses	1001.300000.000, 1001.400000.000	
2.1.2	Reduce total transactions completed in branches by 10%	5,841,619.00	5,257,457.00	5,940,195.00	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Number of branch office transactions	Phoenix Reports	SCDMV IT/Phoenix/SQL	Increase awareness of online options for the public, educate them that an in-person visit is not necessary	Citizens and businesses	1000.102000.000	
2.1.3	Increase the number of transactions completed by members of the public online by 10%	4,657,790.00	1,327,059.00	1,040,165.00	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total web public transactions	Phoenix Reports	SCDMV IT; Counting transactions completed, excluding errors, regardless of if transaction had a cost associated or not	Save people the trip of coming into our branches	Citizens and businesses	1001.400000.000	
2.1.4	Increase the number of transactions completed by government or business partners online by 10%	8,471,555.00	40,580,599.00	38,874,868.00	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total web third party transactions	Phoenix Reports	SCDMV IT; Counting Member Services, ALIR, and ELT	Shift more processes online to Member Services, show need for additional agency oversight of Member Services (Data Governance team)	Citizens and businesses	1001.400000.000	
<b>2.2</b>	<b>Secure legislative support for modernization and efficiency efforts</b>										<b>State Objective: Government and Citizens</b>			
2.2.1	Percentage of SCDMV-initiated legislation passed by the General Assembly	75%	100%	75%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Comparison of SCDMV-requested bills (requested for the purposes of achieving an efficiency) filed to those that became law	Sestatehouse.gov	SCDMV Legislative Affairs	The DMV is working with the General Assembly to find efficiencies and best practices. The agency actively reviews ways to get better.	General Assembly, citizens, and businesses	0100.000000.000	
2.2.2	Percentage of modernization/efficiency efforts achieved versus programmed	77%	100%	90%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of programmed IT initiatives versus number of completed initiatives	IT Strategic Plan	SCDMV IT	The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency.	Citizens and businesses	1001.400000.000	
<b>2.3</b>	<b>Leverage partnerships for deliverability of products and services</b>										<b>State Objective: Government and Citizens</b>			
2.3.1	Increase by 5% the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted	30,845.00	32,387.00	42,905.00	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Tests reported by third party testers	CSTIMS and OIG records	SCDMV OIG Department	Customers do not have to come to the DMV, they can go to a TPT	Citizens and businesses	1001.350100.000	
2.3.2	Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction)	92%	100%	96%	Percent	Maintain range	State Fiscal Year (July 1 - June 30).	Date of conviction to the date the SCDMV posts to the individual's record	AAMVA reported emailed monthly to the SCDMV	SCDMV Driver Services Dept.	Unsafe drivers get off the road faster	Citizens, courts, law enforcement	1001.200000.000	
2.3.3	Number of counties participating in County Issuance of Registrations and Deals 2 (CIDRs2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed)	35	38	35	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of counties in CIDRs2	Phoenix Report	SCDMV IT	Customers have options to renew their registrations so they don't have to visit the DMV	Citizens and counties	1001.400000.000	
<b>3.1</b>	<b>Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data</b>										<b>State Objective: Maintaining Safety, Integrity and Security</b>			
3.1.1	Reduce the number of days it takes to address critical external vulnerabilities following a penetration test	17	15	0	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Reported vulnerabilities in Nessus	Nessus scans	SCDMV CISO Office	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
3.1.2	Percentage of vulnerabilities identified by weekly scans must be reduced by 15% or more	19%	15%	1%	Percent	Equal to or greater than	Other	Reported vulnerabilities in Nessus	Nessus scans	SCDMV CISO Office	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000		
<b>3.2 Maintain and increase internal and external auditing functions</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>		
3.2.1	Number of internal penetration tests on SCDMV IT network conducted by a third party vendor	1	1	1	Count	Maintain	State Fiscal Year (July 1 - June 30).	Number of third party internal penetration tests completed	Third party vendor internal assessment	SCDMV CISO Office	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000		
3.2.2	Number of third party external penetration test on network infrastructure	1	1	1	Count	Maintain	State Fiscal Year (July 1 - June 30).	Number of third party external penetration tests completed	Third party vendor penetration assessment	SCDMV CISO Office	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000		
3.2.3	Number of internal audits completed in branch offices and headquarters business units	9	12	10	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Audits Completed	Internal Audit File	SCDMV OIG Department	Auditors look for compliance with the laws the agency is charged with carrying out	DMV employees, citizens, and businesses	1001.350100.000		
3.2.4	Percentage of applicants randomly recalled (56-1-15(B) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt	99%	100%	88%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of recall applicants that passed the Class D driving test at an SCDMV branch	Phoenix	SCDMV OIG Department	Testing standards regardless of going to DMV or TPT	Citizens and businesses	1000.102000.000, 1001.350100.000, 1000.102000.000		
<b>3.3 Keep effective measures to reduce fraud and introduce new measures when appropriate</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>		
3.3.1	Reduce the number of incidences that lead to investigations of potential fraud	1336	1309	1506	Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Total cases investigated for suspected fraud	OIG Case Tracking	SCDMV OIG Department	Agency recognizes when fraud occurs and acts appropriately	DMV employees, citizens, law enforcement, businesses	1001.350100.000		
3.3.2	Percent of employees participating in training to recognize security vulnerabilities at orientation	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	CISO Training	Employee Orientation	SCDMV CISO Office	Customers know employees are trained to keep their information safe	Citizens and businesses	1001.400000.000		
<b>4.1 Emphasize career development and employee retention within the SCDMV</b>													<b>State Objective: Education, Training, and Human Development</b>		
4.1.1	Turnover rate	36%	30%	41%	Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	Total number of separations divided by total number of employees	SCEIS	SCDMV HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000		
4.1.2	Percent of internal candidates selected for positions	59%	60%	46%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of internal candidates selected divided by total number of job offers	NEOGOV	SCDMV HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000		
<b>4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience</b>													<b>State Objective: Education, Training, and Human Development</b>		
4.2.1	Percent of DMV positions that are paid below the state average	63%	25%	64%	Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	Compare salaries in each job class against state average	SCEIS	SCDMV HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000		

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.2.2	Percent of DMV employees with at least 5 years of agency experience paid below the state average	27%	0%	65%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification	SCEIS	SCDMV HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.3	Number of award nominations received for notable employee achievements	166	175	204	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count employees receiving formal recognition nominations	HR Records	SCDMV HR	Agency recognizes outstanding employees and their commitment to the agency. Impact on morale	DMV employees	0100.000000.000	
<b>4.3</b>	<b>Continue existing recognition program</b>								<b>State Objective: Education, Training, and Human Development</b>					
4.3.1	Percentage of employees with >10 years of agency experience	30%	31%	28%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of employees with >10 years of SCDMV service divided by total number of FTEs	SCEIS	SCDMV HR	Longevity does exist at the SCDMV for approximately 30 percent of the workforce	DMV employees, citizens	0100.000000.000	

# FY2023

## Strategic Plan Development

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

- Goal 1 Deliver an excellent customer service experience while upholding the existing laws that govern agency operations
- Goal 2 Modernize customer service delivery methods
- Goal 3 Minimize the risk of fraud and breaches
- Goal 4 Invest in employees through development and recognition opportunities

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number	Responsible	Notes
<b>1.1 Ensure the average initial wait time for a customer stays below 20 minutes per business day</b>														
<b>State Objective: Government and Citizens</b>														
1.1.1	Statewide branch office average initial wait time	9	20	Count	Equal to or less than	State Fiscal Year	Reports	QFlow and Applus	Branch Services	Shows SCDMV commitment to maintaining efficient operations, allows customer to determine which office he or she would like to visit	Citizens and businesses	1000.102000.000		
1.1.2	Success rate of keeping the initial wait time for a phone call to the SCDMV Contact Center below 15 minutes per business day.	69%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of calls with initial wait time of less than 15 minutes / total number of calls answered	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000		
1.1.3	Initial wait time for a phone call to the SCDMV Contact Center in minutes.	16	20	Count	Equal to or less than	State Fiscal Year	Average speed of answering phone in minutes	System Daily Reports	Branch Services	Shows SCDMV commitment to maintaining efficient operations, agency use to share information through more channels	Citizens, primarily	1000.102000.000		
<b>1.2 Ensure revenues collected are distributed in order to provide financial support to outside organizations</b>														
<b>State Objective: Government and Citizens</b>														
1.2.1	Average number of business days after the end of the month it takes for private entities to receive funds generated by Fees and Fines collected at the agency	36	30	Count	Equal to or less than	State Fiscal Year	Time period it took for private entities to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	Private entities can better plan financially	Private entities that receive money from the agency	0100.000000.000		
1.2.2	Average number of business days after the end of the month it takes for state agencies to receive funds generated by Fees and Fines collected at the agency	14	14	Count	Equal to or less than	State Fiscal Year	Time period it took for state agencies to receive money from the agency at the end of each month	Monthly Phoenix reports and collections reconciled in Revenue Accounting department	Finance	The vast majority of money that passed through the DMV goes to the State Highway Fund for the Department of Transportation	Public entities that receive money from the agency	0100.000000.000		
1.2.3	Total amount of Fees and Fines revenue distributed	763,583,151.32	786,490,646.00	Dollar Amount	Equal to or greater than	State Fiscal Year	Total amount of revenue distributed	Monthly distributions processed in General Accounting	Finance	State of SC	State of SC	0100.000000.000		
<b>1.3 Reduce backlogs to ensure a five-business-day turnaround standard</b>														
<b>State Objective: Government and Citizens</b>														
1.3.1	Success rate of dealer (licensed motor vehicle dealerships that have titling and registration work to be completed in person at the SCDMV) transactions dropped off at branch offices	100%	100%	Percent	Equal to or greater than	State Fiscal Year	End of Day report, packs of work measured in days from drop off to completion	End of Day reports	Branch Services	Dealers will know their paperwork will get turned around in five business days	Dealerships	1000.102000.000		
1.3.2	Success rate for Titles and Registration work received at SCDMV HQ - processing time before being sent to batch	99%	100%	Percent	Equal to or greater than	State Fiscal Year	Weekly reports	Weekly reports, mail accountability	Titles and Registrations	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.300000.000		
1.3.3	Success rate for Driver Services work received at SCDMV HQ	96%	100%	Percent	Equal to or greater than	State Fiscal Year	Comparison or report of when mail is received versus the report when the conviction is posted to a record	Weekly Phoenix reports	Driver Services	Customers know their mail-in work is being processed in a timely manner	Citizens and businesses	1001.200000.000		
<b>2.1 Increase amount of services available online</b>														
<b>State Objective: Government and Citizens</b>														

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Number of dealer (licensed motor vehicles dealerships that have work to be completed in person at the SCDMV) transactions completed at branches	62,776	60,892	Count	Equal to or less than	State Fiscal Year	SQL from Phoenix running count for dealer transactions in branches	Phoenix reports	IT/Phoenix/SQL	Increase the use of EVR by dealers statewide to negate the need for them to visit branches	Citizens, business, dealers	1001.300000.000, 1001.400000.000	
2.1.2	Reduce total transactions completed in branches by three percent	5,940,195	5,761,989	Count	Equal to or less than	State Fiscal Year	Number of branch office transactions	Phoenix reports	IT/Phoenix/SQL	Increase awareness of online options for the public, educate them that an in-person visit is not necessary	Citizens and businesses	1000.102000.000	
2.1.3	Increase the number of transactions completed by members of the public online by three percent	1,040,165	1,071,370	Count	Equal to or greater than	State Fiscal Year	Total public web transactions	Phoenix reports	IT/Phoenix/SQL	Save people the trip of coming into our branches	Citizens and businesses	1001.400000.000	
2.1.4	Increase the number of transactions completed by government or business partners online by three percent	38,874,868	40,041,114	Count	Equal to or greater than	State Fiscal Year	Total other web transactions	Phoenix reports	IT/Phoenix/SQL	Shift more processes online to Member Services, demonstrate value of Information Management Office	Citizens and businesses	1001.400000.000	
<b>2.2 Secure legislative support for modernization efficiency efforts</b>													<b>State Objective: Government and Citizens</b>
2.2.1	Percentage of SCDMV-initiated legislation passed by the General Assembly	75%	100%	Percent	Equal to or greater than	State Fiscal Year	Comparison of SCDMV-requested bills (for the purposes of achieving efficiency) filed to those that become law	SCStatehouse.gov	Legislative Affairs	The DMV is working with the General Assembly to find efficiencies, best practices, and ways to be better.	General Assembly, citizens, businesses	0100.000000.000	
2.2.2	Percentage of modernization/efficiency efforts achieved versus programmed	90%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of programmed IT initiatives versus number of completed IT initiatives	IT Strategic Plan	IT/Phoenix/SQL	The DMV is actively looking for modernization efforts to assist all entities in their interaction with the agency.	Citizens and businesses	1001.400000.000	
<b>2.3 Leverage partnerships for deliverability of products and services</b>													<b>State Objective: Government and Citizens</b>
2.3.1	Increase by five percent the number of third party Class D (regular, non-commercial, passenger vehicle driver's license) driving tests conducted	42,905	45,050	Count	Equal to or greater than	State Fiscal Year	Tests reported by third party testers	OIG records	Inspector General's Office	Customers do not have to come to the DMV for a road test. They can go to a TPT.	Citizens and businesses	1001.350100.000	
2.3.2	Percentage of convictions processed by the SCDMV within the federal turnaround standard (within 10 days of conviction)	96%	100%	Percent	Equal to or less than	State Fiscal Year	Date of conviction to the date the SCDMV posts to the individual's record	AAMVA reported emailed monthly to the SCDMV	Driver Services	Unsafe drivers get off the road faster	Citizens, courts, law enforcement	1001.200000.000	
2.3.3	Number of counties participating in County Issuance of Registrations and Decals 2 (CIDRs2) program (Counties are able to issue SCDMV products directly over-the-counter saving the customer a trip to the SCDMV when his or her vehicle's registration needs to be renewed)	35	37	Count	Equal to or greater than	State Fiscal Year	Total number of counties in CIDRs2	Phoenix Report	IT	Customers have options to renew their registrations so they don't have to visit the DMV	Citizens and counties	1001.400000.000	
<b>3.1 Increase the SCDMV's security posture of its network infrastructure for business to business transactions to better protect citizens' data</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>
3.1.1	Reduce the number of days it takes to address critical external vulnerabilities following a penetration test	0	15	Count	Equal to or less than	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	
3.1.2	Annualized reduction of vulnerabilities identified by Nessus scans	1%	15%	Percent	Equal to or greater than	State Fiscal Year	Reported vulnerabilities in Nessus	Nessus scans	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
<b>3.2 Maintain and increase internal and external auditing functions</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>	
3.2.1	Percent of employees who correctly actioned phishing attempt tests conducted by SCDMV Chief Information Security Officer	86%	90%	Percent	Equal to or greater than	State Fiscal Year	Sliding scale based on employee passage rates on previous attempts, based on employee's previous actions, employee may receive more or less phishing tests	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000		
3.2.2	Percent of employees who complete quarterly security training	98%	100%	Percent	Equal to or greater than	State Fiscal Year	KnowBe4 report, pulled quarterly, average on-time completion percentage for FY	KnowBe4	CISO	SCDMV is committed to ensuring customer information remains safe and secure. Protecting the data citizens entrust with us is a driving priority.	Citizens and businesses	1001.400000.000		
3.2.3	Number of internal audits completed in branch offices and HQ business units	10	12	Count	Equal to or greater than	State Fiscal Year	Audits Completed	Internal Audit File	Inspector General's Office	Auditors look for compliance with the laws the agency is charged with carrying out	DMV employees, citizens, and businesses	1001.350100.00		
3.2.4	Percentage of applicants randomly recalled (56-1-15(B) - Customers who complete their driving tests at third parties are randomly asked to retest at the SCDMV to ensure fidelity with the third party program) who pass the SCDMV-conducted driving exam on the first attempt	88%	100%	Percent	Equal to or greater than	State Fiscal Year	Number of recall applicants that passed the Class D driving test at an SCDMV branch	Phoenix	Inspector General's Office	Testing standards regardless of going to DMV or TPT	Citizens and businesses	1000.102000.000, 1001.350100.000, 1000.102000.000		
<b>3.3 Keep effective measures to reduce fraud and introduce new measures when appropriate</b>													<b>State Objective: Maintaining Safety, Integrity and Security</b>	
3.3.1	Reduce the number of incidences that lead to investigations of potential fraud	1,506	1,355	Count	equal to or less than	State Fiscal Year	Total cases investigated for suspected fraud	OIG Case Tracking	Inspector General's Office	Agency recognizes when fraud occurs and acts appropriately	DMV employees, citizens, law enforcement, businesses	1001.350100.000		
<b>4.1 Emphasize career development and employee retention within the SCDMV</b>													<b>State Objective: Education, Training, and Human Development</b>	
4.1.1	Turnover rate	41%	35%	Percent	Equal to or less than	State Fiscal Year	Total number of separations divided by total number of employees	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000		
4.1.2	Percent of internal candidates selected for positions	46%	50%	Percent	Equal to or greater than	State Fiscal Year	Total number of internal candidates selected divided by total number of job offers	NEGOV	HR	Agency selects most qualified applicants for positions, some of which are internal	DMV employees, citizens, businesses	0100.000000.000		
<b>4.2 Continue to request funding for employee salary increases commensurate with performance, duties, and experience</b>													<b>State Objective: Education, Training, and Human Development</b>	
4.2.1	Percent of DMV positions that are paid below the state average	64%	50%	Percent	Equal to or less than	State Fiscal Year	Compare salaries in each job class against state average	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000		

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
4.2.2	Percent of DMV employees with at least 5 years of agency experience paid below the state average	65%	50%	Percent	Equal to or less than	State Fiscal Year	Of the total number of employees with at least five years of agency experience, this percent is paid below the state average for their job classification	SCEIS	HR	SCDMV classifications and salaries need to be in line with other state agencies to reduce this. Customers can see large turnover may lead to inexperienced staff members, longer waits, more errors	DMV employees, citizens, businesses	0100.000000.000	
4.2.3	Number of award nominations received for notable employee achievements	204	215	Count	Equal to or greater than	State Fiscal Year	Count employees receiving formal recognition nominations	HR Records	HR	Agency recognizes outstanding employees and their commitment to the agency. Impact on morale	DMV employees	0100.000000.000	
4.3	Continue existing recognition program												
State Objective: Education, Training, and Human Development													
4.3.1	Percentage of employees with >10 years of agency experience	28%	27%	Percent	Equal to or greater than	State Fiscal Year	Number of employees with >10 years of SCDMV service divided by total number of FTEs	SCEIS	HR	Longevity does exist at the SCDMV for approximately 30 percent of the workforce	DMV employees, citizens	0100.000000.000	

# FY2022

## Budget Data

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
0100.000000.000	Administration	Executive Director and Administrative support services	\$ 7,255,462.76	\$ (130.00)	\$ -	\$ 7,255,332.76	\$ 8,029,216.88	\$ 105,000.00	\$ 187,149.00	\$ 8,321,365.88
1000.102000.000	Customer Service Centers	66 branch offices throughout the state to meet over-the-counter requirements and customer needs at a local level	\$ 35,703,730.51	\$ -	\$ -	\$ 35,703,730.51	\$ 39,511,331.68	\$ -	\$ 60,533.50	\$ 39,571,865.18
1000.103000.000	Customer Service Delivery	Changed to Vehicle Services effective FY22	\$ -	\$ -	\$ 68,195.13	\$ 68,195.13	\$ -	\$ -	\$ -	\$ -
1000.103005X000	Plate Replacement	Changed to Plate Replacement SFP 1001.300100x000 effective FY22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
1001.200000.000	Driver Services	Responsible for oversight and compliance of issuing driver's licenses and identification cards of all types. Maintains driver records and collision reports. Oversees the financial responsibility unit and insurance-related matters. Ensures compliance with federal regulations when issuing commercial driver's licenses.	\$ 6,714,183.77	\$ -	\$ 63,907.58	\$ 6,778,091.35	\$ 7,430,213.54	\$ -	\$ 385,007.58	\$ 7,815,221.12
1001.300000.000	Vehicle Services	Responsible for oversight and compliance of issuing vehicle titles, registrations (license plates), and motor carriers. Includes the agency's contact center. Oversees and facilitates the state's electronic vehicle registration program. Was identified as Customer Service Delivery prior to FY22.	\$ 8,434,240.30	\$ -	\$ -	\$ 8,434,240.30	\$ 9,603,501.38	\$ -	\$ 850,000.00	\$ 10,453,501.38
1001.300100X000	Plate Replacement	Special funded program for the sole purpose of issuing license plates. Authorized in 56-3-1230(A). Replaced SFP 1000.103005X000 in FY22.	\$ -	\$ 5,444,316.98	\$ -	\$ 5,444,316.98	\$ -	\$ 6,000,000.00	\$ -	\$ 6,000,000.00
1001.350100.000	Inspector General	Licenses every dealership, third party tester, and driving school in the state. Oversees compliance with licensing requirements. Audits branch offices and headquarters units. Houses the Fraud and Internal Affairs units.	\$ 2,651,732.91	\$ -	\$ 36,111.49	\$ 2,687,844.40	\$ 2,934,525.25	\$ -	\$ 73,656.24	\$ 3,008,181.49
1001.350500X000	Facial Recognition Program	Special funded program used to reduce the opportunities to issue fraudulent driver's licenses and identification cards	\$ 30,900.00	\$ -	\$ -	\$ 30,900.00	\$ 32,250.00	\$ -	\$ -	\$ 32,250.00
1001.400000.000	Technology & Program Development	Provides information technology services for the agency	\$ 13,117,131.82	\$ -	\$ 155,460.54	\$ 13,272,592.36	\$ 14,515,999.83	\$ -	\$ -	\$ 14,515,999.83
9500.050000.000	State Employer Contributions	Employer contribution expenses	\$ 20,125,012.15	\$ -	\$ 5,862.03	\$ 20,130,874.18	\$ 23,745,625.22	\$ -	\$ 65,082.03	\$ 23,810,707.25
9816.040000X000	Real ID	Special funded program for REAL ID expenses	\$ -	\$ 12,288.99	\$ -	\$ 12,288.99	\$ -	\$ 3,591,794.33	\$ -	\$ 3,591,794.33
9819.050000X000	End-To-End Encryption	FY20 special funded program to establish encryption of all data traffic between DMV facilities. Required by the Social Security Administration	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
1001.450100.000	Motor Carrier Services	New directorate created in FY23's Appropriations Act with the goal of providing consolidated and succinct service to the commercial motor carrier industry in South Carolina	\$ -	\$ -	\$ -	\$ -	\$ 2,160,701.00	\$ -	\$ -	\$ 2,160,701.00
9827.060000X000	Mail Tracking System	System to electronically track mail delivered to branches throughout the State and at SCDMV Headquarters; ability to provide customers real-time updates on where their mail-in work stands	\$ -	\$ -	\$ -	\$ -	\$ 457,500.00	\$ -	\$ -	\$ 457,500.00
9904.961600.000	Hurricane Shutters	Development of SCDMV infrastructure projects pertaining to hurricane shutters at branches in the State	\$ -	\$ 40,030.25	\$ 120,090.75	\$ 160,121.00	\$ -	\$ -	\$ -	\$ -
9905.961400.000	CDL Program Improvement	Development of SCDMV infrastructure projects pertaining to CDL program improvements	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 40,000.00	\$ -	\$ 40,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
9900.956400.000	OSHA Compliance Statewide	Development of SCDMV infrastructure projects related to OSHA compliance	\$ -	\$ 29.00	\$ -	\$ 29.00	\$ -	\$ -	\$ -	\$ -
9901.960700.00	ADA Compliance	Development of SCDMV infrastructure projects pertaining to ADA compliance	\$ -	\$ 64,035.98	\$ -	\$ 64,035.98	\$ -	\$ 60,000.00	\$ -	\$ 60,000.00
9903.960800.000	Anderson DMV Renovation	Development of SCDMV infrastructure project pertaining to Anderson DMV renovation	\$ -	\$ 2,213.24	\$ -	\$ 2,213.24	\$ -	\$ -	\$ -	\$ -
9904.961700.000	Statewide Roof Replacement	Development of SCDMV infrastructure project pertaining to statewide roof replacement	\$ -	\$ 5,861.00	\$ -	\$ 5,861.00	\$ -	\$ 10,000.00	\$ -	\$ 10,000.00
9905.961100.000	Hurricane Insurance	Development of SCDMV infrastructure project pertaining to hurricane insurance	\$ -	\$ 17,700.49	\$ -	\$ 17,700.49	\$ -	\$ 20,000.00	\$ -	\$ 20,000.00
9905.961300.00	Statewide Deferred Maintenance	Development of SCDMV infrastructure project related to statewide deferred maintenance	\$ -	\$ 34,790.00	\$ -	\$ 34,790.00	\$ -	\$ 35,000.00	\$ -	\$ 35,000.00
9905.961500.000	Statewide Flooring	Development of SCDMV infrastructure project pertaining to statewide flooring	\$ -	\$ 82,350.00	\$ -	\$ 82,350.00	\$ -	\$ 65,000.00	\$ -	\$ 65,000.00
9905.961800.000	Myrtle Beach Commons DMV Renovation	Development of SCDMV infrastructure project pertaining to the Myrtle Beach Commons DMV branch	\$ -	\$ 33,143.20	\$ -	\$ 33,143.20	\$ -	\$ 400,000.00	\$ -	\$ 400,000.00
9906.961200.000	HVAC Replacement and Repair	Development of SCDMV infrastructure project pertaining to HVAC replacement and repair	\$ -	\$ 47,973.00	\$ -	\$ 47,973.00	\$ -	\$ 48,000.00	\$ -	\$ 48,000.00

# FY2022

## Legal Data

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
7-3-70	State	Statute	(A) DMV must furnish to SEC out-of-state report; (B) DMV must furnish to SEC death report; DMV must provide monthly non-citizen report to the SEC	Report our agency must/may provide	The agency was not in compliance with 7-3-70(B), and the agency was only providing the report in 7-3-70(A) quarterly. It has since transitioned the report in (A) to a monthly report (per the statute), and it is working on the ability to implement (B) in concert with the SSA.	Amended
12-37-2650(A)	State	Statute	Counties do not include CMVs in tax notices	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2650(D)	State	Statute	DMV will let large CMV registrants know that they will no longer receive tax bills from counties and that RUF is due to the DMV at next renewal	Requires a service	Act #37 of 2021	No Change
12-37-2810 (A)	State	Statute	Struck last sentence and moved it to 56-3-660(C)	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2840	State	Statute	RUF is paid to the DMV; SC registration fees can be made quarterly and RUF must be on same installment cycle; DMV must make installment payments available to customers who request to make installment payments online	Requires a service	Act #37 of 2021	No Change
12-37-2850	State	Statute	Code cleanup, strikes date reference (in the past)	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2860(F)	State	Statute	Creates installment payments for SC registration fees, if installments not paid on time, installment privilege ends	Requires a service	Act #37 of 2021	No Change
12-37-2880(A)			Code cleanup, large CMVs pay RUF not property tax	Not related to agency deliverable	Act #37 of 2021	No Change
12-37-2880(C)	State	Statute	Counties continue to mail RUF and registration until effective date of another section	Not related to agency deliverable	Act #37 of 2021	No Change
380.600-380.725	Federal	Regulation	FMCSA's ELDT program takes effect February 7, 2022.	Requires a manner of delivery	All commercial motor vehicle training providers must adhere to these regulations.	No Change
43-5-620(C)	State	Statute	SC Employables Program Act (Article 5) Establishment of uniform system of information clearance and retrieval; information to be furnished by bureaus of employment security and motor vehicles; confidential or privileged information. Upon request of the department (DSS), the Department of Motor Vehicles shall provide information as to all vehicles owned by the applicant or recipient.	Requires a service		No Change
44-43-70(B)	State	Statute	Bone marrow donation; DMV shall make educational materials available at all places where DLs are issued or renewed	Requires a service		No Change
46-25-210(B)(5)	State	Statute	DMV must provide to the Director of Regulatory and Public Service Programs, Clemson University access to identifying info on DLs as needed to verify permit holders and persons buying restricted fertilizer	Requires a service		No Change
56-1-10	State	Statute	New definitions related to title brands: salvage, salvage rebuilt, salvage flood, salvage flood rebuilt, salvage fire, salvage fire rebuilt, junk, off road use only	Not related to agency deliverable	Act #27 of 2021	No Change
56-1-140	State	Statute	Requirements to receive "Veteran" on driver's license	Requires a service	Service: Adding "Veteran" designation to front of driver's license	No Change
56-1-210(A)	State	Statute	Expiration date of license is eight years after issued date	Requires a service	Driver's licenses	No Change
56-1-2100(E)	State	Statute	CDL with no HAZMAT expires eight years; CDL with HAZMAT expires in five years	Requires a service	Commercial driver's licenses with and without HAZMAT endorsements	No Change
56-1-3350(B)	State	Statute	Requirements to receive "Veteran" on identification card	Requires a service	Service: Adding "Veteran" designation to front of identification card	No Change
56-1-3350(C)(1)	State	Statute	Price of an identification card for someone 5 to 16-years-old	Requires a service	Identification cards to people 5 to 16-years-old	No Change
56-1-3350(C)(2)	State	Statute	Price for replacement ID if 17-years-old or older	Requires a service	Identification cards to people 17-years-old and older	No Change
56-1-3350(D)	State	Statute	Identification cards expire eight years from date of issuance	Requires a service	Identification cards	No Change
56-1-35	State	Statute	Member of the armed services has 90 days to apply for an SC DL and license expires 8 years after issuance	Requires a service	Driver's licenses for members of the Armed Services	No Change
56-1-40(7)	State	Statute	International customer driver's licenses cost \$25 if valid for more than four years, \$12.50 is valid for not more than four years	Requires a service	Driver's licenses for international customers	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
56-19-480	State	Statute	Code cleanup, mentions newly added brands (56-1-10), says that a vehicle owner who is trying to apply for a rebuilt title must follow the DMVs procedure	Not related to agency deliverable	Act #27 of 2021	No Change
56-19-485	State	Statute	Code cleanup; State of SC will revert to the vehicles most restrictive brand and that remains on title through subsequent transfers; DMV has the ability to apply the most nearly matching title brand if the title has a brand that is different than what's explicitly defined in 56-1-10; if MCO is branded, the DMV shall apply the same brand	Not related to agency deliverable	Act #27 of 2021	No Change
56-3-14710	State	Statute	Creates valorous award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14710 (Act #5)	State	Statute	DMV may create the Drivers for a Cure license plate	Requires a service	Act #5 of 2021	No Change
56-3-14720	State	Statute	Creates distinguish service award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14730	State	Statute	Creates exemplary service award military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14940	State	Statute	Creates service-connected disability military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	Amended
56-3-14750	State	Statute	Creates campaign medal military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #38 of 2021	No Change
56-3-14960	State	Statute	Creates meritorius service military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	Amended
56-3-14970	State	Statute	Creates military service military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	Amended
56-3-14980	State	Statute	Creates military-related private organization military license plate category and the privileges that are associated with plates in that section	Requires a service	Act #216 of 2022	Amended
56-3-14990	State	Statute	Upon death of an award recipient in 56-3-14710, -14720, -14730(A)(3), surviving spouse may apply for plate, but dictates when that spouse must turn it in	Not related to agency deliverable	Act #216 of 2022	Amended
56-3-15000	State	Statute	License plates under previous award criterias are not subject to revised award criteria	Not related to agency deliverable	Act #216 of 2022	Amended
56-3-14810	State	Statute	If more military plates are added, they must be added to the most appropriate section of law	Not related to agency deliverable	Act #38 of 2021	No Change
56-3-14810 (Act #11)	State	Statute	DMV may create the 250th anniversary of the American Revolutionary War license plate	Requires a service	Act #11 of 2021	No Change
56-3-190(A)	State	Statute	New subsection, no content change	Not related to agency deliverable	Act #37 of 2021	No Change
56-3-190(B)	State	Statute	Allows and defines the owner-operator relationship for CMVs	Not related to agency deliverable	Act #37 of 2021	No Change
56-3-195(A)	State	Statute	Large CMVs must establish an account with the DMV and pay all registration and licensing related fees directly to the DMV	Requires a service	Act #37 of 2021	No Change
56-3-210(A)(1)	State	Statute	DMV authorized to administer a program for and regulate the issuance of temporary license plates for newly acquired vehicles	Requires a service	Temporary license plate program	No Change
56-3-210(A)(2)	State	Statute	DMV establishes design and layout of temporary license plates issued by the state. Material should be resistant to deterioration or fading from exposure to the elements	Requires a service	Temporary license plates themselves	No Change
56-3-210(A)(3)	State	Statute	Size of temporary license plates for regular passenger vehicles and motorcycles	Requires a manner of delivery		No Change
56-3-210(A)(4)	State	Statute	Licensed motor vehicle dealers, leasing companies, and other entities shall not	Requires a manner of delivery		No Change
56-3-210(A)(4)(a)			Obtain or buy temporary license plates from any entity other than the DMV or one of the DMV's registered temporary license plate distributors	Requires a service	Temporary license plates themselves	No Change
56-3-210(A)(4)(b)	State	Statute	Charge a fee that exceeds the actual cost of issuing a temporary license plate plus standard shipping and handling costs	Funding agency deliverable(s)		No Change
56-3-210(A)(5)	State	Statute	DMV can administer an electronic system for county auditors' offices, licensed dealers, leasing companies, and other entities authorized by the DMV to use in issuing temporary license plates. The DMV may contract with vendors to provide service connection between the issuing entities and the DMV, or may provide the service directly to participating entities	Requires a service	Service: Temporary license plate distributors	No Change
56-3-210(A)(6)	State	Statute	Outlines what must be printed on each temporary license plate	Requires a manner of delivery		No Change
56-3-210(A)(7)	State	Statute	Temporary license plate must be linked to vehicle record and vehicle owner in DMV database. Plate must be issued upon sale of a vehicle	Requires a manner of delivery		No Change
56-3-210(A)(8)	State	Statute	DMV shall develop program specifications defining requirements of temporary plate program governing issuance of plates by authorized entities	Requires a service	Specifications for issuing temporary license plates	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
56-3-210(A)(9)	State	Statute	Registered temporary license plate distributors must be a statewide dealer association	Requires a manner of delivery		No Change
56-3-210(A)(9)(a)	State	Statute	Licensed dealers and leasing companies must receive temporary license plates from registered temporary license plate distributors	Requires a manner of delivery		No Change
56-3-210(A)(9)(b)	State	Statute	Counties and other nondealer entities may receive temporary license plates from a registered distributor or the DMV	Requires a service	Temporary license plates themselves	No Change
56-3-210(B)	State	Statute	Person who newly acquires a vehicle or moves a foreign vehicle into SC, that is required to be registered and does not properly register it before operating it on state roads during the 45-day period must	Requires a manner of delivery		No Change
56-3-210(B)(1)	State	Statute	Transfer a license plate from another vehicle pursuant to 56-3-210(G) and 56-3-1290	Requires a manner of delivery		No Change
56-3-210(B)(2)	State	Statute	Purchase a new license plate and registration	Requires a manner of delivery		No Change
56-3-210(B)(3)	State	Statute	Purchase a temporary license plate from the DMV pursuant to 56-3-210(D)	Requires a service	Temporary license plates themselves	No Change
56-3-210(B)(4)	State	Statute	Purchase a temporary license plate from the county auditor's office in the county in which the person resides pursuant to 56-3-210(D) or	Not related to agency deliverable		No Change
56-3-210(B)(5)	State	Statute	Obtain a temporary license plate from a dealer of new or used vehicles pursuant to 56-3-210€	Requires a manner of delivery		No Change
56-3-210(D)	State	Statute	DMV or county auditor must issue a temporary license plate to a casual buyer pursuant to 56-3-210(B). Expiration date cannot be more than 45-days in the future. Bill of sale, title, lease contract, temporary registration card, or copies of these documents must be maintained in the vehicle at all times. Documents must provide a description of the vehicle, name and address of both the seller and purchaser of the vehicle, and its date of sale or lease. The DMV may charge \$5 for a temporary plate. The county auditor may charge \$5 for the plate.	Requires a service	Temporary license plates themselves	No Change
56-3-210(F)	State	Statute	Any person or entity issuing temporary plates must maintain records and shall be inspected by the DMV or agents during reasonable business hours	Requires a service	Service: Inspecting dealer records related to the issuance of temporary license plates	No Change
56-3-210(G)	State	Statute	If transferring a license plate, no temporary plate needed, but vehicle must be registered within 45 days	Requires a manner of delivery		No Change
56-3-210(H)	State	Statute	Person must replace temporary license plate with permanent license plate registration as required in 56-3-110 within 45 days of acquiring the vehicle or moving a foreign vehicle to SC; penalties	Requires a manner of delivery		No Change
56-3-210(I)	State	Statute	Insurance must be obtained before operating a vehicle	Not related to agency deliverable		No Change
56-3-210(J)	State	Statute	Only one temporary license plate issued per purchaser. The DMV may issue 15-day special permit if someone doesn't receive their permanent plate within 45 days	Requires a manner of delivery		No Change
56-3-210(K)	State	Statute	DMV may restrict or revoke ability the ability to issue temporary license plates if in violation of section	Requires a service	Service: Revoke or restrict ability for entities in violation of section to issue temporary license plates	No Change
56-3-210€	State	Statute	Licensed dealers/leasing companies may issue temporary license plates in accordance with law, top 50% is reserved for dealer/company identification, bottom 50% for plate sequence, dealer may not issue plate until vehicle sold, dealer may be assessed points if violating section	Requires a manner of delivery		No Change
56-3-210©	State	Statute	Owner of a foreign vehicle moved to SC when properly registered does not need a temporary plate. The owner has 45-days to register it in SC unless the registration from OOS is expired and he or she must register it immediately	Requires a manner of delivery		No Change
56-3-240(5)	State	Statute	DMV may require additional information when registering larger CMVs to ensure their safe on roads	Not related to agency deliverable	Act #37 of 2021 (PRISM Language)	No Change
56-3-355	State	Statute	DMV may require additional information when registering larger CMVs to ensure their safe on roads	Not related to agency deliverable	Act #37 of 2021 (PRISM Language)	No Change
56-3-627	State	Statute	IMF due by owner or lessee upon first titling or registering a vehicle; customers who do not have dealers register their vehicles on their behalf must remit the IMF directly to the DMV when titling or registering; if person purchases a vehicle he or she originally leased and the registrant information does not change, the customer does not owe IMF again; creates new exemption for IMF (purposes of applying for a salvage title)	Not related to agency deliverable	Act #70 of 2021	No Change
56-3-645	State	Statute	IMF is due at the same time the vehicle is titled or registered	Not related to agency deliverable	Act #70 of 2021	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
56-3-660(C)	State	Statute	For the purpose of registering a vehicle under IRP, a motor carrier selecting SC as its base jurisdiction must own or lease real property in the state	Not related to agency deliverable	Act #37 of 2021	No Change
56-3-660(E)	State	Statute	Mentions that large CMVs can make payments and that they register annually versus biennially	Not related to agency deliverable	Act #37 of 2021	No Change
56-5-5710	State	Statute	Outlines the process by which a salvage pool operator can apply for a title from the DMV	Requires a service	Act #27 of 2021	No Change
7-1-25(D)(4)	State	Statute	One of the ways to prove domicile for the purpose of voting is a voters address on DL or other ID issued by the DMV	Not related to agency deliverable		No Change
Chapter 90, Article 2	State	Regulation	The DMV combined Chapter 90 Articles 2 and 3 of the SC Code of Regulations into a single article. The regulation focuses on commercial and non-commercial driver training schools and how the agency regulates those entities.	Requires a service		Amended
H.R. 133, Title X, Section 1001	Federal	Statute	The REAL ID Modernization Act allows for mobile drivers licenses or identification cards (e.g. ones that are stored on your phone versus an actual physical card) to be REAL IDs. States may accept SSOLV verification in lieu of a physical social security number document. Aircraft operators and third party reservation entities must notify passengers about the REAL ID enforcement deadline for 15 months starting 90 days before said enforcement date (May 1, 2023).	Requires a manner of delivery		No Change
56-1-80(A)(8)	State	Statute	Requires that a doctor's note be presented to add a caduceus to the reverse of a non-commercial driver's license or beginner's permit;	Requires a service	Act #217 of 2022	Added
56-1-80(B)(1)	State	Statute	Dictates to whom medical conditions tied to the caduceus can be released - Effective July 1, 2022	Requires a service	Act #217 of 2022	Added
56-1-3350(A)(4)	State	Statute	Requires that the DMV includes a caduceus on an ID card provided that the applicant presents a doctor's note for medical conditions, dictates to whom medical conditions tied to the caduceus can be released - Effective May 23, 2023	Requires a service	Act #217 of 2022	Added
56-1-90(A)	State	Statute	DMV may require every applicant to submit documents proving various items for issuance of DLs, BPs, IDs	Requires a manner of delivery	Act #148 of 2022	Added
56-1-90(B)	State	Statute	DMV may require documents in other circumstances if documents aren't on file with the Department	Requires a manner of delivery	Act #148 of 2022	Added
56-1-90(C)	State	Statute	Outlines what needs to be presented to the DMV for name changes	Requires a manner of delivery	Act #148 of 2022	Added
56-1-90(D)	State	Statute	Outlines what needs to be presented to the DMV if the applicant doesn't have items in 56-1-90(C), "preferred name"	Requires a manner of delivery	Act #148 of 2022	Added
56-1-90(E)	State	Statute	Applicant who is changing his or her name with the DMV under the provisions of -C or -D (above) must have their SSN validated electronically before the DMV issues a card	Requires a manner of delivery	Act #148 of 2022	Added
56-1-90(F)	State	Statute	No REAL IDs may be issued to people with unvalidated SSNs	Requires a manner of delivery	Act #148 of 2022	Added
56-1-140(A)	State	Statute	DLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the DL is laminated)	Requires a manner of delivery	Act #148 of 2022	Added
56-1-50(D)	State	Statute	BPs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the BP is laminated)	Requires a manner of delivery	Act #148 of 2022	Added
56-1-2100(A)(2)	State	Statute	CDLs must have an unobstructed photograph of the licensee's face (repealed the requirement that the photograph is colored and that the CDL is laminated)	Requires a manner of delivery	Act #148 of 2022	Added
56-1-3700	State	Statute	IDs must have an unobstructed photograph of the ID holder's face (repealed the requirement that the photograph is colored and that the ID is laminated)	Requires a manner of delivery	Act #148 of 2022	Added
56-3-14210(A)(1)	State	Statute	DMV shall issue a USC 2017 and 2022 Women's Basketball National Championship plate	Requires a service	Act #216 of 2022	Added
56-3-14210(B)	State	Statute	USC may submit design of plate	Requires a manner of delivery	Act #216 of 2022	Added
56-3-14210(C)	State	Statute	Plate subject to 56-3-8100	Funding agency deliverable(s)	Act #216 of 2022	Added
56-3-14210(D)	State	Statute	Of the plate in subsection (A)(1), plate 1 is assigned is to the USC women's basketball coach	Requires a manner of delivery	Act #216 of 2022	Added
56-3-14210(E)	State	Statute	People who hold the 2017 (only) plate will automatically receive the 2017 and 2022 plate once their 2017 plate expires (person can't keep the 2017 plate)	Requires a manner of delivery	Act #216 of 2022	Added
29-15-10(C)(1)(b)	State	Statute	Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (C)(1))	Not related to agency deliverable.	Act #233 of 2022	Added

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
56-5-5635(D)(1)(b)	State	Statute	Vendors authorized by the DMV may provide title and lienholder information to towing companies (and other entities in subsection (D))(1)	Not related to agency deliverable.	Act #233 of 2022	Added
Proviso 82.2	State	FY22-23 Proviso	Language added to ensure no conflict between Chapter 9, Title 56 and retaining FOIA money	Distribute finding to another entity	FY23 Appropriations Act	Added
Proviso 82.6	State	FY22-23 Proviso	Using carry forward funds for Act 37; amended from FY22's Budget to remove date reference	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.12	State	FY22-23 Proviso	DMV may charge a fee for first-time CDL skills test applicants, retention/distribution of said fee	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.13	State	FY22-23 Proviso	DMV shall lead a study committee on the implementation and adoption of mobile identities in the state, outlines committee participation	Requires a service	FY23 Appropriations Act	Added
Proviso 82.14	State	FY22-23 Proviso	DMV shall waive fees for qualified service members for CDLs	Requires a manner of delivery	FY23 Appropriations Act	Added
Proviso 82.15	State	FY22-23 Proviso	DMV may issue biennial plates to large CMVs until Act 37 fully implemented	Requires a manner of delivery	FY23 Appropriations Act	Added
Proviso 82.1	State	FY22-23 Proviso	DMV may expend federal and earmarked funds in current FY for expenditures incurred in prior FY	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.3	State	FY22-23 Proviso	DMV may charge a fee for auditing PII; may not charge state agencies	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.4	State	FY22-23 Proviso	DMV may reduce hours provided legislative delegation is notified	Requires a manner of delivery	FY23 Appropriations Act	Added
Proviso 82.5	State	FY22-23 Proviso	Activities allowed on special restricted driver's license	Requires a service	FY23 Appropriations Act	Added
Proviso 82.7	State	FY22-23 Proviso	DMV may expend earmarked cash reserves on REAL ID	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.8	State	FY22-23 Proviso	DMV is exempt from paying EVVE fees to DHEC	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.9	State	FY22-23 Proviso	May waive fees associated with issuing ID cards provided partnership established	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.10	State	FY22-23 Proviso	May retain money for temp tags	Funding agency deliverable(s)	FY23 Appropriations Act	Added
Proviso 82.11	State	FY22-23 Proviso	Give reports to DOT for free	Funding agency deliverable(s)	FY23 Appropriations Act	Added

# FY2022

## Services Data

as submitted for the 2022 Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2022	Summary of changes to services
State identification cards that specify whether or not an individual has the legal authorization to drive and any restrictions or specific endorsements associated with his/her driving ability	Public, 5 years old and over	Citizens	Law enforcement, international customers, anyone who desires to operate a vehicle or commercial motor vehicle	Driver Services/ Branch Services/ Information Technology	State issued Driver's License and ID Card	People wouldn't have ID cards	No Change	
Issue plates that support various types of vehicles and benefit a variety of special interest groups	Private and commercial motor vehicle owners, political subdivision vehicle owners	Citizens	Law enforcement, private and public entities that have special license plates	Vehicle Services/ Branch Services	License Plates	Special orgs wouldn't have additional revenue stream	No Change	
Allow people to register as an organ donor and as a voter in South Carolina	Donors - 17 and over, voters - 18 and over	Citizens	Donate Life	Branch Services	Voter and Donor Registration	Supports need for organ and tissue donors	No Change	
Receipt and distribution of revenues	Distribute revenue from various sources to Schools, Organizations, State Entities	Public and private entities	Primarily SCDOT for the State, other private special interest groups	Administration/ Branch Services	Revenue Distribution	Responsibility to fund other agencies in the state	No Change	
Enforce mechanisms to ensure every driver's financial responsibility obligations (i.e.- car insurance)	Private and commercial motor vehicle owners	Citizens	Insurance companies, Law enforcement	Driver Services	Financial Responsibility	Ensure drivers remain insured	No Change	
Secure PII in the agency's possession	Ensure the security and privacy of PII for all customers of the DMV	Citizens	Businesses with access to the DMV, Bulk Data Customers	Information Security/ Branch Services/ Information Technology/ General Counsel	Information Security and Privacy	Potential impacts on data related to citizens. Requirement to secure their PHI	No Change	
Partner with federal, state, and local governments to share information to which they are legally entitled for the purpose carrying out of government activities	Share information as authorized by FOIA, DPPA and FPPA	Citizens	Any federal, state, and local partner, law enforcement, courts	Information Technology/ Communications/ Administration/ General Counsel	FOIA, DPPA, FPPA	Other agencies unable to serve their constituents	No Change	
Provide access to public information for permitted individuals	Share information as authorized by FOIA, DPPA and FPPA	Citizens	Law enforcement, courts	Branch Services/ Driver Services/ Vehicle Services/ Administration/ Inspector General/ Information Technology/ Communications	Information Access, Public	Comply with FOIA	No Change	
Work with industry partners to maximize existing efficiency measures and explore new partnerships to serve the public	Third Party Commercial and Non-Commercial Driver Training and Testing Schools; Law Enforcement and Other Authorized Entities with access to Member Services.	Citizens	Business, driver training schools, DMV branch offices	Office of Inspector General/ Information Technology	Third Party Testers and Member Services	Ensure strong working relationships with stakeholders	No Change	
Uphold cooperative agreements, such as IFTA/IRP and the Driver's License compact agreement, which ensures South Carolina laws are respected by out-of-state drivers and that fuel taxes are allotted appropriately based on road use	International Fuel Tax Agreement Members, International Registration Plan Members, and Driver's License Compact Signatories	Citizens	Businesses, STP	Driver Services/ Motor Carrier/ General Counsel	Cooperative Agreements	Other states could issue licenses to disqualified drivers,	No Change	

# FY2022

## Partnerships Data

as submitted for the 2022 Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	10 ZERO DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	123 DRIVE! DRIVING ACADEMY, INC	Automobile Driver Training, examination	No Change
Private Business Organization	1st IN CLASS	Automobile Driver Training, examination	No Change
Private Business Organization	1st MILE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	3 J'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	5 STAR DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	843 LETS DRIVE, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	911 Driving School - Hilton Head	Class D training school and TPT	No Change
Private Business Organization	911 DRIVING SCHOOL (CHARLESTON)	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (GREENVILLE)	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (RICHLAND)	Automobile Driver Training, examination	No Change
Private Business Organization	911 DRIVING SCHOOL (YORK)	Automobile Driver Training	Amend
Private Business Organization	A & R DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	AAAA DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ABATE	Industry advocacy organization	No Change
Local Government	Abbeville County Schools	CDL Examination	Remove
Private Business Organization	ABBIE'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ABC DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	ABLES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	ACCURATE DRIVER EDUCATION SERVICES	Automobile Driver Training, examination	No Change
Private Business Organization	ACE DRIVER TRAINING	Automobile Driver Training, examination, CDL examination	Amend
Private Business Organization	ADVANTAGE DRIVING LLC	Automobile Driver Training, examination	No Change
Private Business Organization	AFFORDABLE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Aiken County Schools	CDL Examination	No Change
Private Business Organization	AIKEN DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Aiken Technical College	MC training, examination	No Change
Private Business Organization	ALERT DRIVER TRAINING	Automobile Driver Training	Amend
Higher Education Institute	Allen University	Recipient of revenue from specialty license plate	No Change
Local Government	Allendale County Schools	CDL Examination	Remove

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	A-LORD ASHLEY DRIVING	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Alpha Kappa Alpha Sorority	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Alpha Phi Alpha	Recipient of revenue from specialty license plate	No Change
Professional Association	American Association of Motor Vehicle Administrators	Develops industry best practices, provides verification services, and as serves as a linkage point for all jurisdiction administrators	No Change
Non-Governmental Organization	American Cancer Society	Recipient of revenue from specialty license plate	No Change
Federal Government	American National Red Cross	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Ancient Free Masons	Recipient of revenue from specialty license plate	No Change
K-12 Education Institute	Anderson County Alternative School	CDL Examination	No Change
Local Government	Anderson School District 3	CDL Examination	No Change
Local Government	Anderson School District 5	CDL Examination	No Change
Private Business Organization	ANOINTED HANDS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Appalachian State University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	ARRIVE ALIVE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	Asplundh Tree Expert LLC	CDL Examination	Remove
Private Business Organization	ATKINSON DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	ATLAS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Auburn University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	AUTO SAFE DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	BACK TO BASICS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BALDWIN POINT REDUCTION /DRIVER TRNG.	Automobile Driver Training, examination	No Change
Local Government	Bamberg School District One	CDL Examination	No Change
Local Government	Barnwell District 45	CDL Examination	Remove
Private Business Organization	BEACH DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BEAMS'S AA DRIVER TRAINING	Automobile Driver Training, examination	No Change
Local Government	Beaufort County School District	CDL Examination	No Change
Non-Governmental Organization	Beaufort Water Festival	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Benedict College	Recipient of revenue from specialty license plate	No Change
Local Government	Berkeley County Roads & Bridges	CDL Examination	No Change
Local Government	Berkeley County Schools	CDL Examination	No Change
Private Business Organization	BLINDSPOT DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Higher Education Institute	Bob Jones University	Recipient of revenue from specialty license plate	No Change
Federal Government	Boy Scouts of America	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Boykin Spaniel Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	BOYTER'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	BREEZY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	BUDGET DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	C.O.P.S. DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	CALCUTT'S DRIVING SCHOOL LLC	Automobile Driver Training, examination	Amend
Private Business Organization	CAMPBELL'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	CAROLINA DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	Carolina Independent Auto Dealers Association	Industry advocacy organization	No Change
Private Business Organization	CAROLINA PRIDE DRIVING ACADEMY	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Carolina Recycling Association	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Carolinas Dist Kiwanis Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	CARROLL'S BLUE LINE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Chabad of Charleston, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	CHAMPIONSHIP DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Charleston Southern University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Chase After A Cure	Recipient of revenue from specialty license plate	No Change
Local Government	Cherokee County Schools	CDL Examination	Remove
Local Government	Chester County Schools	CDL Examination	No Change
Local Government	Chesterfield County Schools	CDL Examination	No Change
Higher Education Institute	Citadel	Recipient of revenue from specialty license plate	No Change
Local Government	City of Greenville	CDL Examination	No Change
Local Government	City of Laurens	CDL Examination	No Change
Local Government	City of North Charleston	CDL Examination	No Change
Local Government	City of Union	CDL Examination	No Change
Private Business Organization	CJK SECURITY DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Clafin College	Recipient of revenue from specialty license plate	No Change
Local Government	Clarendon School District 2	CDL Examination	No Change
Higher Education Institute	Clemson University	Recipient of revenue from specialty license plate	No Change
Local Government	Clover School District 2	CDL Examination	No Change
Higher Education Institute	Coastal Carolina University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Coastal Conservation Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	CODY'S DRIVING SCHOOL INC.	Automobile Driver Training, examination	Remove
Higher Education Institute	Coker College	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	College of Charleston	Recipient of revenue from specialty license plate	No Change
Local Government	Colleton County Schools	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Columbia College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	COMPLETE DRIVERS TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Converse College	Recipient of revenue from specialty license plate	No Change
Local Government	County Coroners	access to member services	No Change
Local Government	County Veteran's offices	Veteran related questions and legislative issues	No Change
Private Business Organization	Cox's Harley Davidson of Rock Hill	MC training, examination	No Change
State Government	Criminal Justice Academy	CDL Examination	No Change
Private Business Organization	Criteria Corp	Provides pre-employment screening	No Change
Private Business Organization	CRUISE CONTROL DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	CVR	Service provider for electronic registration and titling	No Change
State Government	DAODAS	Partner on state Ignition Interlock Device (IID) program	No Change
Local Government	Darlington School District	CDL Examination	No Change
Private Business Organization	DAVIS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DDI	Service provider for electronic registration and titling	No Change
Non-Governmental Organization	Delta Sigma Theta	Recipient of revenue from specialty license plate	No Change
State Government	Department of Corrections	Partner in issuing identification cards to those in custody, driving history reports, and has access to member services. CDL examinations	Amend
Federal Government	Department of Homeland Security	Sets the federal requirements for identification issuance	No Change
Local Government	Department of Juvenile Justice	Partner in issuing identification cards to those in custody	No Change
State Government	Department of Probation, Pardon, and Parole	Partner on Ignition interlock device program and access to member services	No Change
State Government	Department of Social Services	Recipient of SCDMV reports	No Change
Private Business Organization	DIVINE FAVOR DRIVING SCHOOL	Automobile Driver Training, examination	No Change
State Government	Donate Life SC	Registration of donors and collection of funds in support of Donate Life SC	No Change
Local Government	Dorchester School District 2	CDL Examination	No Change
Private Business Organization	DRIVE 4 LIFE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVE ALERT TRAINING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVE SAFE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVER EDUCATION ACHIEVED	Automobile Driver Training, examination	No Change
Private Business Organization	DRIVERS EDGE DRIVING SCHOOL, LLC	Automobile Driver Training, examination	Remove
Private Business Organization	DRIVING 101	Automobile Driver Training, examination	No Change
Private Business Organization	Driving Schools	Fulfills the legal requirements for driver training	No Change
Private Business Organization	DRIVING UNLIMITED	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Ducks Unlimited Inc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Durham School Services	CDL Examination	Remove
Private Business Organization	DUTCH FORK DRIVING SCHOOL	Automobile Driver Training	Amend

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	E.O.T.O CAREER & EDUCATION	Automobile Driver Training, examination	Remove
Private Business Organization	EAGLE EYE DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Eagle Scouts of America	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Earth Echo International	Recipient of revenue from specialty license plate	No Change
State Government	Edgefield School District	CDL Examination	No Change
Private Business Organization	Elyon	Partner in the agency's development of its business continuity plan	No Change
State Government	Emergency Management Division	Support during natural disasters	No Change
Private Business Organization	EMILY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Erskine College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	EXCELLENT CHOICE DRIVING SCHOOL	Automobile Driver Training	Amend
Local Government	Fairfield County Public Works & Recycling	CDL Examination	No Change
Local Government	Fairfield County Schools	CDL Examination	No Change
Federal Government	Federal Motor Carrier Safety Administration	Regulates commercial motor carriers	No Change
Local Government	Fire Department Donaldson	CDL Examination	No Change
Private Business Organization	FIRST STEP DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	Florence Cycles DBA Black Jack Harley Davidson	MC training, examination	No Change
Local Government	Florence School District 1	CDL Examination	No Change
Local Government	Florence School District 3	CDL Examination	No Change
Higher Education Institute	Florence-Darlington Technical College	CDL Examination	No Change
State Government	Florence-Darlington Technical College	Truck Driver Training,	Amend
Higher Education Institute	Florida State University	Recipient of revenue from specialty license plate	No Change
Local Government	Fort Mill School District 4	CDL Examination	No Change
Higher Education Institute	Frances Marion University	Recipient of revenue from specialty license plate	No Change
Professional Association	Fraternal Order of Police	Recipient of revenue from specialty license plate	No Change
Private Business Organization	FREEMAN GROUP LLC DRIVER TRAINING DIVISON	Automobile Driver Training, examination	No Change
Higher Education Institute	Furman University	Recipient of revenue from specialty license plate	No Change
Local Government	Georgetown Board of Education	CDL Examination	Remove
Non-Governmental Organization	Georgia Tech Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	GREENLIGHT DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	Greenville Children's Hospital	Recipient of revenue from specialty license plate	No Change
Local Government	Greenville County Schools	CDL Examination	No Change
Private Business Organization	GREENVILLE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	GREENVILLE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Greenville Technical College	Training, MC & CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	HANDS-ON-DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	HANNA'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	HARTNESS DRIVING ACADEMY	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Heritage Classic Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	HIGHWAY MAN DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Hilton Head Fire Rescue	CDL Examination	No Change
Private Business Organization	HOLMAN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	Horry County Schools	CDL Examination	No Change
Higher Education Institute	Horry-Georgetown Technical College	MC training, examination, CDL Examination, Truck Driver Training	Amend
Non-Governmental Organization	I Believe SC	Recipient of revenue from specialty license plate	No Change
Private Business Organization	J's DRIVING ACADEMY	Automobile Driver Training	Amend
Private Business Organization	JAMES ISLAND DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	Jasper County School District	CDL Examination	Remove
Private Business Organization	J-MAC DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Private Business Organization	JONES DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	JONES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	JUST CAUSE DRIVER TRAINING	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Kappa Alpha Psi	Recipient of revenue from specialty license plate	No Change
Local Government	Kershaw County Schools	CDL Examination	No Change
Private Business Organization	LAKE MURRAY DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	LAKELANDS DRIVING ACADEMY LLC	Automobile Driver Training, examination	No Change
Local Government	Lancaster County Schools	CDL Examination	No Change
Higher Education Institute	Lander University	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Landmark Construction	CDL Examination	No Change
Local Government	Laurens School District 55	CDL Examination	No Change
Local Government	Laurens School District 56	CDL Examination	Remove
Local Government	Law Enforcement Network	partner on public safety and law enforcement related issues	No Change
Local Government	LCPW	CDL Examination	No Change
Local Government	Lexington / Richland School District 5	CDL Examination	No Change
Private Business Organization	LEXINGTON DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Lexington School District 1	CDL Examination	No Change
Local Government	Lexington School District 2	CDL Examination	No Change
Local Government	Lexington School District 3	CDL Examination	No Change
Local Government	Lexington School District 4	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Higher Education Institute	Limestone College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Low Country Harley-Davidson, SIIS LLC	MC training, examination	No Change
Private Business Organization	LR "U DRIVE"	Automobile Driver Training, examination	No Change
Private Business Organization	LUDWIG DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Private Business Organization	LUDWIG DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Marine Corps League	Recipient of revenue from specialty license plate	No Change
Local Government	Marion School District 1	CDL Examination	No Change
Local Government	Marlboro County School District	CDL Examination	Remove
Private Business Organization	MARTY WILLIAMS DRIVER TRAINING	Automobile Driver Training, examination	Remove
Private Business Organization	MAVERICK DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	MCINTOSH DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Miller-Motte Technical College	CDL Examination, Truck Driver Training	Amend
Private Business Organization	MILLER'S DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Private Business Organization	MISTER C's DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Morris College	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Morris Island Lighthouse/Save the Light Inc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Mothers Against Drunk Driving	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Motorcycle Safety Foundation	Motorcycle training standards for third party training/testing programs	No Change
Private Business Organization	MR. MIKES DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	MURPHY'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	MUSC Alumni Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	MUSC Children's Hospital	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Myrtle Beach Harley Davidson LLC	MC training, examination	No Change
Federal Government	National Highway Traffic Safety Administration	Regulates national highway safety standards	No Change
Non-Governmental Organization	National Multiple Sclerosis Society	Recipient of revenue from specialty license plate	No Change
Private Business Organization	NATIONAL SAFETY COUNCIL DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	National Wild Turkey Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	NAVIGATION DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	NC State Alumni Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Newberry College	Recipient of revenue from specialty license plate	No Change
Local Government	Newberry County Schools	CDL Examination	No Change
Private Business Organization	NEXTSTEP REHAB SERVICES	Automobile Driver Training	Amend
Local Government	North Charleston Sewer District	CDL Examination	No Change
Higher Education Institute	North Greenville University	Recipient of revenue from specialty license plate	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Northwestern HS Alumni Association	Recipient of revenue from specialty license plate	No Change
K-12 Education Institute	Northwood Academy	CDL Examination	No Change
Professional Association	Nurse's Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	O'BRIEN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	O'BRIEN'S DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	Oconee County School District	CDL Examination	No Change
State Government	Office of Revenue and Fiscal Affairs	Provide input for fiscal impact statements	No Change
Higher Education Institute	Ohio State University	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Omega Psi Phi	Recipient of revenue from specialty license plate	No Change
Private Business Organization	ON POINT DRIVER TRAINING	Automobile Driver Training, examination	Remove
Local Government	Orangeburg School District 4	CDL Examination	No Change
Local Government	Orangeburg School District 5	CDL Examination	No Change
Higher Education Institute	Orangeburg Technical College	CDL Examination	No Change
State Government	Orangeburg-Calhoun Technical College	Truck Driver Training, CDL Examination	No Change
Non-Governmental Organization	Palmetto Cycling Coalition, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PALMETTO DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	PALMETTO DRIVING SCHOOL, LLC	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Palmetto Health Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PARNELL'S DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Patriots Point Foundation	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Pee Dee Regional Trans. Authority	CDL Examination	No Change
Local Government	Pelham-Batesville Fire Department	CDL Examination	No Change
Non-Governmental Organization	Penn Center, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Pepsi Bottling Ventures of Conway	CDL Examination	Remove
Private Business Organization	Pepsi Cola of Columbia	CDL Examination	Amend
Private Business Organization	Pepsi Cola of Florence	CDL Examination	Amend
Higher Education Institute	Pepsi of Columbia	CDL Examination	Remove
Non-Governmental Organization	Phi Beta Sigma	Recipient of revenue from specialty license plate	No Change
Local Government	Pickens County School District	CDL Examination	No Change
Private Business Organization	PICKENS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	Pike Electric	CDL Examination	No Change
Private Business Organization	POSTON-COLEMAN DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Private Business Organization	POTTS DRIVING SCHOOL EST	Automobile Driver Training, examination	No Change
Private Business Organization	PRECIOUS CARGO DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	PRECISION DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	PREMIER DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Higher Education Institute	Presbyterian College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	PRICE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	PRICELESS CARGO DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Prince Hall Masons	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Prince Hall Masons, Order of Eastern Star	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Purdue Alumni Association	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Quality Deer Management Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	RED FOX DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Local Government	Richland School District 1	CDL Examination	No Change
Local Government	Richland School District 2	CDL Examination	No Change
Private Business Organization	ROAD RUNNER DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Local Government	Rock Hill School District 3	CDL Examination	No Change
Non-Governmental Organization	Rocky Mountain Elk Foundation	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Ronald McDonald House Charities	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Rotary International	Recipient of revenue from specialty license plate	No Change
Private Business Organization	RULES OF THE ROAD DRIVING ACADEMY, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	RUSTY'S AUTO DRIVER TRAINING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SABBADINO DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SACKS DRIVER TRAINING	Automobile Driver Training, examination	Remove
Private Business Organization	SAFE DRIVING ACADEMY	Automobile Driver Training, examination	Remove
Private Business Organization	SAFE DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Safe Road Alliance	Parent supervised driving program	No Change
Local Government	Saluda County Schools	CDL Examination	Remove
State Government	Save the Hunley/Hunley Commission	Recipient of revenue from specialty license plate	No Change
State Government	SC Arts Commission	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Association of Auditors, Treasurers, and Tax Collectors	Recipient of registration renewals, suspensions and CIDRs participation	No Change
Professional Association	SC Association of Realtors	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Autism Society	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SC Cattlemen's Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SC Citizens for Life	Recipient of revenue from specialty license plate	No Change
Local Government	SC Counties	Recipient of revenues	No Change
State Government	SC Department of Agriculture	Recipient of revenue	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SC Department of Education	Recipient of revenue from specialty license plate and driving history report	No Change
State Government	SC Department of Health & Environmental Control	Partner on resolution of birth certificates for issuance of credentials	No Change
State Government	SC Department of Insurance	Development of Vehicle liability insurance requirements	No Change
State Government	SC Department of Natural Resources	Recipient of revenue	No Change
State Government	SC Department of Parks, Recreation, and Tourism	Recipient of revenue from specialty license plate	No Change
State Government	SC Department of Public Safety	Traffic safety and recipient of revenues collected and driving history reports and has access to member services	No Change
State Government	SC Department of Revenue	Collection and distribution of Taxes	No Change
State Government	SC Department of Transportation	Traffic safety and recipient of revenues collected	No Change
Non-Governmental Organization	SC Division of the Sons of Confederate Veterans	Recipient of revenue from specialty license plate	No Change
State Government	SC Election Commission (state and county)	Provide voter registration applications	No Change
Non-Governmental Organization	SC Elks Association	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Emergency Medical Services	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Equality	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SC Farm Bureau Federation	Recipient of revenue from specialty license plate	No Change
State Government	SC Fire Academy	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Parrot Head Club Council/SC Alzheimer's Assoc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Special Olympics	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC State Coon Hunters Association	Recipient of revenue from specialty license plate	No Change
State Government	SC State Treasurer's Office	Recipient of revenues	No Change
Higher Education Institute	SC State University	Recipient of revenue from specialty license plate	No Change
Professional Association	SC Technology Alliance	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Tennis Patrons Foundation	Recipient of revenue from specialty license plate	No Change
State Government	SC Transportation Infrastructure Bank	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	SC Trucking Association	Commercial motor vehicle and commercial driver license related issues	No Change
State Government	SCDOE	CDL Examination	No Change
State Government	SCDOE	CDL Examination	Remove
State Government	SCDOE (Bishopville)	CDL Examination	No Change
State Government	SCDOE (Columbia)	CDL Examination	No Change
State Government	SCDOE (Heath Springs)	CDL Examination	No Change
State Government	SCDOE (Hopkins)	CDL Examination	No Change
State Government	SCDOE (Laurens)	CDL Examination	No Change
State Government	SCDOE (Spartanburg) (skills pad only)	CDL Examination	No Change
State Government	SCDOE (St. George)	CDL Examination	No Change
State Government	SCDOE (Summerville Bus Shop)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Abbeville)	CDL Examination	No Change
State Government	SCDOT (Aiken)	CDL Examination	No Change
State Government	SCDOT (Allendale)	CDL Examination	No Change
State Government	SCDOT (Anderson)	CDL Examination	No Change
State Government	SCDOT (Bamberg)	CDL Examination	No Change
State Government	SCDOT (Barnwell)	CDL Examination	No Change
State Government	SCDOT (Beaufort)	CDL Examination	No Change
State Government	SCDOT (Bennettsville)	CDL Examination	No Change
State Government	SCDOT (Bishopville)	CDL Examination	No Change
State Government	SCDOT (Camden)	CDL Examination	No Change
State Government	SCDOT (Chester)	CDL Examination	No Change
State Government	SCDOT (Chester)	CDL Examination	No Change
State Government	SCDOT (Columbia / Fairfield Road)	CDL Examination	No Change
State Government	SCDOT (Columbia / Park Street)	CDL Examination	No Change
State Government	SCDOT (Conway)	CDL Examination	No Change
State Government	SCDOT (Darlington)	CDL Examination	No Change
State Government	SCDOT (Dillon)	CDL Examination	No Change
State Government	SCDOT (Edgefield)	CDL Examination	No Change
State Government	SCDOT (Fairfield SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Florence)	CDL Examination	No Change
State Government	SCDOT (Greenville)	CDL Examination	No Change
State Government	SCDOT (Greenville)	CDL Examination	No Change
State Government	SCDOT (Greenwood)	CDL Examination	No Change
State Government	SCDOT (Hampton)	CDL Examination	No Change
State Government	SCDOT (Holly Hill)	CDL Examination	No Change
State Government	SCDOT (Laurens SP & RR Only)	CDL Examination	No Change
State Government	SCDOT (Lexington)	CDL Examination	No Change
State Government	SCDOT (Manning)	CDL Examination	No Change
State Government	SCDOT (Marion)	CDL Examination	No Change
State Government	SCDOT (Newberry)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (North Charleston)	CDL Examination	No Change
State Government	SCDOT (Oconee)	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SCDOT (Oconee)	CDL Examination	No Change
State Government	SCDOT (Orangeburg)	CDL Examination	No Change
State Government	SCDOT (Orangeburg)	CDL Examination	No Change
State Government	SCDOT (Pickens)	CDL Examination	No Change
State Government	SCDOT (Pickens)	CDL Examination	No Change
State Government	SCDOT (Richburg SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Rock Hill SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Ruby SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Saluda)	CDL Examination	No Change
State Government	SCDOT (Spartanburg)	CDL Examination	No Change
State Government	SCDOT (St George )	CDL Examination	No Change
State Government	SCDOT (Sumter)	CDL Examination	No Change
State Government	SCDOT (Union SP & RR only)	CDL Examination	No Change
State Government	SCDOT (Walterboro)	CDL Examination	No Change
State Government	SCDOT (Williamsburg)	CDL Examination	No Change
State Government	School for the Deaf and Blind	CDL Examination	No Change
State Government	SDDOE (Walhalla)	CDL Examination	No Change
Non-Governmental Organization	Sertoma International	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Shorty and Goose's Driving School	Class D training school and TPT	No Change
Non-Governmental Organization	Sigma Gamma Rho	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SJ TRAINING WHEELS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	SMALLS DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	SMALLS DRIVING ACADEMY, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	South Carolina Auto Dealers Association	Vendor for temporary license plates; Industry advocacy organization	No Change
Private Business Organization	SOUTHEASTERN DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Southern Wesleyan	Recipient of revenue from specialty license plate	No Change
Private Business Organization	SOUTHLAND DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Higher Education Institute	Spartanburg Community College	MC training, examination, Truck Driver Training	Amend
Local Government	Spartanburg School District 1	CDL Examination	No Change
Local Government	Spartanburg School District 2	CDL Examination	Remove
Local Government	Spartanburg School District 3	CDL Examination	No Change
Local Government	Spartanburg School District 4	CDL Examination	No Change
Local Government	Spartanburg School District 5	CDL Examination	No Change
Local Government	Spartanburg School District 6	CDL Examination	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Spartanburg School District 7	CDL Examination	No Change
Local Government	Spartanburg Water Systems	CDL Examination	No Change
Local Government	State Courts	Provide driver information and citation	No Change
Private Business Organization	STEER CLEAR DRIVING ACADEMY	Automobile Driver Training	Amend
Private Business Organization	Stevenson Weir Inc	CDL Examination	No Change
State Government	Summerville CPW	CDL Examination	No Change
Local Government	Sumter School District	CDL Examination	No Change
Private Business Organization	Sunbelt Human Advancement Reso Inc	CDL Examination	Remove
Non-Governmental Organization	Support Our Troops Inc.	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	Surfrider Foundation	Recipient of revenue from specialty license plate	No Change
Private Business Organization	TeamIA	Assists the agency in electronic workflow management	No Change
State Government	Technical College of the Low Country	MC & Truck Driver Training, MC examination	No Change
Private Business Organization	THE DRIVING CLINIC	Automobile Driver Training, examination	No Change
Private Business Organization	THE DRIVING ZONE	Automobile Driver Training, examination	No Change
Non-Governmental Organization	The Friends of Hunting Island State Park, Inc.	Recipient of revenue from specialty license plate	No Change
Private Business Organization	THE ULTIMATE DRIVING SCHOOL, LLC	Automobile Driver Training, examination	No Change
Private Business Organization	THINKSAFE DRIVER TRAINING	Automobile Driver Training, examination	No Change
Private Business Organization	Thunder Tower Harley Davidson	MC training, examination	No Change
Private Business Organization	TitleTec	Service provider for electronic registration and titling	No Change
Private Business Organization	TJ's DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Private Business Organization	TLM DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Transdev Services Inc	CDL Examination	No Change
Non-Governmental Organization	Trees SC	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Tri-County Technical College	Training, MC & CDL Examination	No Change
Higher Education Institute	Tri-dent Technical College	MC training, examination, CDL Examination, Truck Driver Training	Amend
Non-Governmental Organization	Truck Driver Institute	Truck Driver Training, CDL Examination	No Change
Private Business Organization	TRUSSELL DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Twin City Outreach Mission	Recipient of revenue from specialty license plate	No Change
Non-Governmental Organization	U.S. Naval Academy Alumni Association	Recipient of revenue from specialty license plate	No Change
Private Business Organization	UNION COUNTY DRIVING ACADEMY	Automobile Driver Training	Amend
Local Government	Union County Schools	CDL Examination	No Change
Private Business Organization	UNITED DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Private Business Organization	United Parcel Service	CDL Examination	No Change
Private Business Organization	United Parcel Service	CDL Examination	Remove

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	United Way of South Carolina	Recipient of charitable funds raised by employees; coordinates working groups with multiple governmental and non-profit agencies exploring solutions for vulnerable populations	No Change
Higher Education Institute	University of Alabama	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Florida	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Georgia	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of South Carolina	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	University of Tennessee	Recipient of revenue from specialty license plate	No Change
Federal Government	US Department of State	Partner in identity management	No Change
Higher Education Institute	USC School of Medicine	Recipient of revenue from specialty license plate	No Change
Private Business Organization	Utilities Lines Construction	CDL Examination	No Change
Private Business Organization	VALENTINE DRIVING SCHOOL	Automobile Driver Training, examination	Remove
Higher Education Institute	Voorhees College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	WARD'S DRIVING SCHOOL	Automobile Driver Training, examination	Amend
Private Business Organization	WATSON'S DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Private Business Organization	WHich Way Jay LLC?	Class D training school and TPT	Amend
Private Business Organization	WILKINS DRIVING ACADEMY, LLC	Automobile Driver Training, examination	Remove
Non-Governmental Organization	Wilson HS Alumni Association	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Winthrop College	Recipient of revenue from specialty license plate	No Change
Higher Education Institute	Wofford College	Recipient of revenue from specialty license plate	No Change
Private Business Organization	WRECK-LESS DRIVING SCHOOL	Automobile Driver Training, examination	No Change
Local Government	York School District 1	CDL Examination	Remove
Private Business Organization	YOUNG'S DRIVING ACADEMY	Automobile Driver Training, examination	No Change
Non-Governmental Organization	Zeta Phi Beta	Recipient of revenue from specialty license plate	No Change
Private Business Organization	1 Wall Driving School	Automobile Driver Training, examination	Add
Private Business Organization	180 Driving Academy, LLC	Automobile Driver Training, examination	Add
Private Business Organization	2CME Driving School	Automobile Driver Training	Add
Private Business Organization	2 Lanes Driving Academy	Automobile Driver Training	Add
Private Business Organization	3PT Driving Academy	Automobile Driver Training, examination	Add
Private Business Organization	A Just Cause Driver Training School	Automobile Driver Training	Add
Private Business Organization	A Plus Driver Training	Automobile Driver Training	Add
Private Business Organization	Ascend Driving Academy	Automobile Driver Training	Add
Private Business Organization	Awareness Driving School	Automobile Driver Training	Add
Private Business Organization	Bee Safe Driving School	Automobile Driver Training, examination	Add
Private Business Organization	Behind the Wheel LLC	Automobile Driver Training	Add
Private Business Organization	C & R Prep Driving Academy	Automobile Driver Training	Add
Private Business Organization	Calhoun Falls Driving School	Automobile Driver Training	Add
Private Business Organization	Carolina Traffic School	Automobile Driver Training	Add
Private Business Organization	Carolina-Thomas Business Group	Automobile Driver Training	Add
Private Business Organization	Chesterfield Driving School	Automobile Driver Training, examination	Add
Private Business Organization	Chosen 1 Driving School	Automobile Driver Training, examination	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	Coaches Driving Academy	Automobile Driver Training	Add
Private Business Organization	CRSA Driving School	Automobile Driver Training	Add
Private Business Organization	Drive4Life Driving Academy	Automobile Driver Training	Add
Private Business Organization	DriveEZ LLC	Automobile Driver Training, examination	Add
Private Business Organization	Ergle Driving Academy	Automobile Driver Training, examination	Add
Private Business Organization	Every Krumb Counts LLC	Automobile Driver Training	Add
Private Business Organization	EZ Driving School	Automobile Driver Training	Add
Private Business Organization	Finish-Line Driver Training	Automobile Driver Training	Add
Private Business Organization	Florence County D.S.N.B.D.S.	Automobile Driver Training	Add
Private Business Organization	Floyd's Driving School	Automobile Driver Training	Add
Private Business Organization	Hayden's Driving School	Automobile Driver Training	Add
Private Business Organization	ISLAND DRIVING ACADEMY, LLC	Automobile Driver Training	Add
Private Business Organization	iTeach Driving School	Automobile Driver Training	Add
Private Business Organization	It's time 2 drive student driving Academy	Automobile Driver Training	Add
Private Business Organization	Kennedy Driver's Training School, LLC	Automobile Driver Training	Add
Private Business Organization	Look Before You Leap Driver Training School	Automobile Driver Training	Add
Private Business Organization	Low Country Driving Academy	Automobile Driver Training	Add
Private Business Organization	Luckies 360 Driving Academy,LLC	Automobile Driver Training	Add
Private Business Organization	MASSEY ROAD READY ACADEMY,LLC	Automobile Driver Training, examination	Add
Private Business Organization	Mays Driving School, LLC	Automobile Driver Training, examination	Add
Private Business Organization	McKay Driving School	Automobile Driver Training, examination	Add
Private Business Organization	Mikes Driving Academy	Automobile Driver Training	Add
Private Business Organization	Mitchells	Automobile Driver Training, examination	Add
Private Business Organization	One Way Driving School	Automobile Driver Training, examination	Add
Private Business Organization	Palmetto Driving School, LLC	Automobile Driver Training	Add
Private Business Organization	Pass with Care Driving Academy, LLC	Automobile Driver Training	Add
State Government	Piedmont Technical College	Automobile Driver Training, Truck Driver Training	Add
Private Business Organization	Prisma Health Driving Rehabilitation	Automobile Driver Training	Add
Private Business Organization	Ready-Set-Go Driving Academy, LLC	Automobile Driver Training	Add
Private Business Organization	Reaves Driver Training	Automobile Driver Training, examination	Add
Private Business Organization	RJ's Driving School LLC	Automobile Driver Training, examination	Add
Private Business Organization	Roger C Peace Driver Rehabilitation	Automobile Driver Training	Add
Private Business Organization	RJ's Driving School LLC	Automobile Driver Training	Add
Private Business Organization	Roger C Peace Driver Rehabilitation	Automobile Driver Training	Add
Private Business Organization	RPM Driving School	Automobile Driver Training, examination	Add
Private Business Organization	RPM Driving School	Automobile Driver Training	Add
Private Business Organization	S & A Driving Academy	Automobile Driver Training	Add
Private Business Organization	Stay Focused Driving Academy , LLC	Automobile Driver Training, examination	Add
Private Business Organization	Street Smarts	Automobile Driver Training	Add
Private Business Organization	Supreme Driving School LLC	Automobile Driver Training	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	The Driving Edge Academy	Automobile Driver Training, examination	Add
Private Business Organization	Tidelands Health Rehab Services	Automobile Driver Training, examination	Add
Private Business Organization	Tom Hatley's All American Driving School	Automobile Driver Training, examination	Add
Private Business Organization	Tri-County Driving Academy, LLC	Automobile Driver Training	Add
Private Business Organization	Under The Lights	Automobile Driver Training, examination	Add
Private Business Organization	Upstate Driving Academy	Automobile Driver Training, examination	Add
Private Business Organization	White's Driving School	Automobile Driver Training	Add
Private Business Organization	York Comprehensive High School Driver Training	Automobile Driver Training	Add
Private Business Organization	843 Lets Drive, LLC	Examination	Add
Private Business Organization	Ducth Fork Driving School	Examination	Add
Private Business Organization	Finish-Line Drivier Training	Examination	Add
Private Business Organization	Maverick Driving Academy	Examination	Add
Private Business Organization	Pearson Driving School	Examination	Add
Private Business Organization	Potts Driving School	Examination	Add
Private Business Organization	The Ultimate Driving School	Examination	Add
Private Business Organization	Watson's Driving Academy	Examination	Add
Private Business Organization	Wreck-Less Driver Training	Examinations	Add
Local Government	Anderson County School District 2	Examinations	Add
Local Government	Anderson School District 4	Examinations	Add
Private Business Organization	Better Brands Inc	Examinations	Add
Private Business Organization	Carolina Concrete	Examinations	Add
Local Government	City of Cayce	Examinations	Add
Private Business Organization	Coast RTA	Examinations	Add
Private Business Organization	Commercial Driving Academy	Examinations	Add
Private Business Organization	First Student Inc	Examinations	Add
Local Government	Hampton School District 1	Examinations	Add
Private Business Organization	Integrity Studen Transportation Services	Examinations	Add
Private Business Organization	OCAB	Examinations	Add
Private Business Organization	Pro Driving Academy	Truck Driver Training, examinations	Add
Private Business Organization	Roadmaster Drivers School	Truck Driver Training, examinations	Add
Private Business Organization	SBL Driving Academy	Truck Driver Training, examinations	Add
State Government	Spartanburg Community College	Examinations	Add
Private Business Organization	Stevenson Weir Inc	Examinations	Add
Local Government	Town of Summerville	Examinations	Add
Private Business Organization	160 Driving Academy	Truck Driver Training	Add
Private Business Organization	Ace Driving Academy	Truck Driver Training	Add
Private Business Organization	Carolina Construction School	Truck Driver Training	Add
State Government	Central Carolina Technical College	Truck Driver Training	Add
Private Business Organization	Commercial Driving Academy	Truck Driver Training	Add
State Government	Denmark Tech	Truck Driver Training	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	Midlands Tech College	Truck Driver Training	Add
Private Business Organization	Northeastern Tech College	Truck Driver Training	Add
Private Business Organization	Palmetto Training Inc	Truck Driver Training	Add
State Government	Piedmont Tech College	Truck Driver Training	Add
Private Business Organization	Pro Driving Academy	Truck Driver Training	Add
Private Business Organization	Roadmaster Drivers School	Truck Driver Training	Add
Private Business Organization	Sage Corp	Truck Driver Training	Add
Private Business Organization	Trusted King Transporation	Truck Driver Training	Add
State Government	York Technical College	Truck Driver Training	Add
Private Business Organization	Drivers For A Cure	Recipient of revenue from specialty license plate	Add
Private Business Organization	Charleston Animal Society	Recipient of revenue from specialty license plate	Add
Private Business Organization	Motorcycle Awareness	Recipient of revenue from specialty license plate	Add
Private Business Organization	Riverbanks Society	Recipient of revenue from specialty license plate	Add
Professional Association	SC Sheriffs' Association	Recipient of revenue from specialty license plate	Add
Private Business Organization	Protect Wild Dolphins	Recipient of revenue from specialty license plate	Add
Higher Education Institute	Sherman College	Recipient of revenue from specialty license plate	Add

# FY2022

## Reports Data

as submitted for the Accountability Report by:

### R400 - DEPARTMENT OF MOTOR VEHICLES

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September-21	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	<a href="https://www.scdmvonline.com/About/Agency-Reports">https://www.scdmvonline.com/About/Agency-Reports</a>	Amend	FY22's AAR due during FY23
Annual IT Strategic Plan	Proviso 117.112	With the consultation and approval of DTO, Cabinet Agencies must create an information technology plan for purchases that exceed \$50,000 to ensure compliance with the Statewide Strategic Information Technology Plan and the standards defined by DTO.	August-21	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Deborah.Mangels@scdmv.net	Amend	
Bank Account Transparency and Accountability	Proviso 117.80	Report on Agency's Composite Reservoir Accounts	September-21	Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Capital Projects Improvement Plan	§2-47-50	5-year Capital Project Plan	June-22	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Capital Projects Strategic Plan (SC Real Property Management Data Report)	Proviso 93.8	Listing of all property owned / utilized by the SC SCDMV	June-22	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Debt Collection Report	Proviso 117.33	Report on Agency's Outstanding Debt and methods used to collect.	February-22	Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	
Executive Director's Annual Evaluation	State Agency Salary Head Commission	Overview of the Agency's Executive Director (and Agency) has accomplished during the past year.		Annually	Governor or Lt. Governor	Electronic copy available upon request	Matthew.Edwards@scdmv.net	Amend	Due July 15, 2022 (Not during FY22)
Executive Director's Annual Planning Stage	State Agency Salary Head Commission	Overview of the Agency's Executive Director (and Agency) plans to accomplish in the upcoming year.		Annually	Governor or Lt. Governor	Electronic copy available upon request	Matthew.Edwards@scdmv.net	Amend	Due August 15, 2022 for FY23 (Not during FY22)
Federal Grant Progress Reports	Grant Agreement Regulation	Summary of Federal Spending		Quarterly	Entity within federal government	Electronic copy available upon request	Dale.Plyler@scdmv.net	Amend	Last submitted July 29, 2022
Federal Highway Administration Report	The request for this report comes from the SCDOT.	Number of Drivers Licenses broken down by gender and age; types of licenses issued; information re: Commercial Licenses; summary of all registration fees collected and how they were distributed		Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Due December (not during FY22)
Fees and Fines Report	Proviso 117.71	Report listing any Fees and Fines collected by the Agency and how the fees and fines are distributed		Annually	Legislative entity or entities	Available on agency's website	<a href="https://www.scdmvonline.com/About/Agency-Reports">https://www.scdmvonline.com/About/Agency-Reports</a>	Amend	Due September 1, 2022 (Not during FY22)
Fiscal Year Closing Packages	Comprehensive Annual Financial Report	Various information regarding the fiscal year closeout		Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Due October 21, 2022 (Not during FY22)

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Heavy Vehicle Use Tax (HVUT)		Audit and Compliance of collections of heavy use tax for the IRS		Annually	Entity within federal government	Electronic copy available upon request			IRS did not conduct an annual review in 2021 and will not be conducting one in 2022. Documentation saved at the SCDMV.
State Infrastructure Report	§57-3-910	Summary of all funds transferred to the State Highway Fund and the State Infrastructure Bank broken down by Gross Vehicle Weight (GVW).		Annually	South Carolina state agency or agencies	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Due September 1, 2022 (Not during FY22)
Travel Report	Proviso 117.20	Report on Agency's Travel Expenditures for the fiscal year		Annually	Legislative entity or entities	Electronic copy available upon request	Kristin.Wicker@scdmv.net	Amend	Due September 2022 (Not during FY22)
Vehicles and Insurance Report	§56-10-553	Registered vehicles in the state, uninsured motorists, motorists who pay penalty after being determined uninsured, revenue collections, Uninsured Motorist Funds, funds received by the DOI		Annually	Legislative entity or entities			Add	Agency didn't realize the mandate that this law provided until further review of statutes in preparation for this year's Accountability Report. Agency is working to create a dashboard that easily measures this each year.